Employer Survey for Proposed CTE Programs

Item 1: Standardization of survey questions

Draft Template: https://www.research.net/s/FHEmployerSurvey

When reporting survey results, it is important to address the following:

- 1) Methodology
 - When survey was administered and how (email, mail, phone)
- 2) Response Rate
 - Number of employers surveyed and number responded
- 3) Scope
 - Specific title(s) of jobs covered by the survey (Q2, unless job title(s) are imbedded in other questions on the survey)
- 4) Projections
 - How many openings the employer anticipates, due to separations and new jobs, in the next full year and over the next five years (Q6 and Q7)
 - Whether employer believes the program as described would qualify students for specific positions (Q1 and Q2)
 - Whether the employer would preferentially hire students who have completed the program (Q8)

Source: California Community College Chancellor's Office, Program and Course Approval Handbook, 5th edition (pgs.87-88)

http://extranet.ccco.edu/Portals/1/AA/ProgramCourseApproval/Handbook 5thEd BOGapproved.pdf

Item 2: Number of questions

Minimum 5-8 questions

Item 3: Survey administration

- 1) Number of Employers
 - Should send out at minimum 10 surveys
 - Should receive at minimum 5 completed surveys
- 2) Identify Employers

Suggestions include:

- Advisory committee
- Professional associations
- Personal contacts
- Ask contacts to forward survey to others
- 3) Collect Survey Responses

Can used blended strategy:

- Email (embed survey link)
- Phone

Recommend that name, title, email of individual completing survey be collected, should follow-up be desired.

- 4) Survey Process
 - Review survey template: https://www.research.net/s/FHEmployerSurvey
 - Identify questions to be included, excluded

- If 10 questions or less, can create own account with surveymonkey.com or other online survey tool
- If 10 questions or more, provide institutional research with updated information for survey: submit as research request (http://irp.fhda.edu/cgi-bin/rws5.pl?FORM=ResearchRequest) and institutional researcher will follow up to determine language and content for survey
- 5) Disseminate survey
 - Email (text provided by program or faculty)
 - Phone (script provided by program or faculty)
 - May need to follow up, sending reminders as needed to increase response rate
- 6) Survey Results
 - If online administration with 10 questions or less, program/faculty will be collecting the responses
 - If online administration with more than 10 questions, raw data will be provided to program/faculty by institutional research