The CCSSE is a national survey instrument that was administered in-class to Foothill students and provides information on student engagement. The survey, administered to Community College students, asks specific questions that assess educational practices and student behaviors associated with higher learning, persistence and completion. Spring 2012 represented the first time Foothill College participated in this survey.

Face to face courses offered in spring 2012 were randomly sampled to participate in this survey. In the end, 43 sections participated.

These survey results were also disaggregated to highlight international students (179 respondents), and basic skills course participants (371 respondents) compared to all other students (539 respondents).

### Survey Respondent Characteristics

- **Enrollment**
  - Less than full-time: 34% (Survey), 73% (Population)
  - Full-time: 27% (Survey), 66% (Population)

- **How many credits have you earned at Foothill?**
  - 1-14 credits: 25% (Survey), 21% (Population)
  - 15-29 credits: 14% (Survey), 12% (Population)
  - 30-44 credits: 12% (Survey), 23% (Population)
  - Over 60 credits: 4% (Survey), 26% (Population)

- **Ethnicity**
  - Asian: 22% (Survey), 18% (Population)
  - White: 29% (Survey), 42% (Population)
  - Latino: 14% (Survey), 8% (Population)
  - No Response: 5% (Survey), 15% (Population)
  - African American: 3% (Survey), 3% (Population)
  - Other: 8% (Survey), 4% (Population)
  - International Student: 19% (Survey), 5% (Population)

- **Age**
  - 18-24: 25% (Survey), 18% (Population)
  - 25-29: 25% (Survey), 24% (Population)
  - 30-39: 14% (Survey), 9% (Population)
  - 40+: 9% (Survey), 4% (Population)

Note: International students are treated as a separate group and are not included with other ethnic groups.

- International students were overrepresented in the survey when compared to the overall student population (19% vs. 5%).
- White students were underrepresented in the survey when compared to the overall student population (29% vs. 42%).
- While almost two-thirds of respondents were between ages 18-24 (64%), less than half of the overall student population reflect the same age range (40%).

- While full-time students made up the majority of survey respondents (66%) part-time students represent almost three-fourths of the overall student population (73%).
- Responses by gender were representative of the overall student population, with females representing 53% of survey respondents.
How important are academic advising services/planning to you? How often do you use the academic advising/planning services at Foothill?

If you met with a counselor at Foothill, did you formulate a college educational plan as a result of your conversation?

After meeting with a college staff member, I understand the consequences of receiving a poor grade and/or withdrawing from a class?
How supportive is your immediate family of your attending Foothill?

- Extremely supportive: 59%
- Quite a bit: 20%
- Somewhat: 16%
- Not very: 4%

How supportive are your friends of your attending Foothill?

- Extremely supportive: 49%
- Quite a bit: 28%
- Somewhat: 20%
- Not very: 4%

- Over half of all survey respondents indicated their immediate family were extremely supportive of their attending Foothill.
- Almost half of all survey respondents indicated their friends were extremely supportive of their attending Foothill.

Indicate the quality of your relationships at Foothill with the following people:

**Other Students**
- Unfriendly, unsupportive, sense of alienation: 3%
- Somewhat friendly, supportive, sense of belonging: 39%
- Friendly, supportive, sense of belonging: 58%

**Instructors**
- Unavailable, unhelpful, unsympathetic: 2%
- Somewhat available, helpful, sympathetic: 30%
- Available, helpful, sympathetic: 68%

**Administrative Personnel & Offices**
- Unhelpful, inconsiderate, rigid: 9%
- Somewhat helpful, considerate, flexible: 38%
- Helpful, considerate, flexible: 52%

Responses are scaled from 1-7 such that 1-2=Unavailable, unhelpful, unsympathetic; 3-5=Somewhat available, helpful, sympathetic; 6-7=Available, helpful, sympathetic.

- Over half (58%) of all respondents find their relationship with other students as friendly, supportive and have a sense of belonging.
- Over two-thirds (68%) of all survey respondents report that instructors are available, helpful and sympathetic.
- A little over one-third (38%) of all survey respondents indicate administrative personnel and offices as being helpful, considerate and flexible.
Indicate which of the following are major sources you use to pay you tuition at Foothill:

- International students are more likely to rely on parents or a spouse as a major source to pay for tuition (79%) compared to other students.
- Over two-thirds (69%) of basic skills students reported their own income/savings as a major source used to pay for tuition.

How would you evaluate your entire educational experience at this college?

- Excellent: 43%
- Good: 46%
- Fair: 11%
- Poor: 1%

Over three-fourths (89%) of all survey respondents reported having an excellent or good experience at Foothill.

Would you recommend this college to a friend or family member?

- Yes: 97%
- No: 3%

An overwhelming majority of all survey respondents (97%) would recommend Foothill to a friend or family member.