

**"Of Service"** 

The graduation photos are posted, with a link from the graduation website and college home page – thanks to **Julie** 

Ceballos. https://foothillcollege.smugmug.com/Graduation-2018/n-qP4kZm

Big applause to the awesome Student Affairs team for organizing another phenomenal graduation!



My favorite sign at graduation.



Stanford University admitted 24 community college transfers nationally this year, and 3 of the 24 are from Foothill College!



As you know, thanks to the water-fountain research done by STEM Core students in Prof. **Sarah Parikh's** engineering class, Foothill banned the sale of regular-water plastic bottle. The boxed container that was distributed at graduation is now sold at KJ's Café.

The other one now also sold at KJ's Café, the Dining Hall, and bookstore, I just found out, is co-founded/owned by Foothill alumni! *PATHWater* is the first ever reusable, aluminum bottled water. One of the co-founders came to visit me. **Amer** said, "Foothill College was transformative," and thanked Professors **Jose Nava** and **Brian Lewis** for his transformation. As the

company mission states: "We are on a journey to bring the plastic crisis to the forefront, teach others to protect the environment, and provide options to reduce and reuse." <u>http://www.drinkpathwater.com/</u>

This is the purpose of *Service Leadership*: not only to get A's in classes, but also to get A's in life!



Last week's visit: Pathwater co-founder **Amer** (left) who graduated from Foothill and **Harry** (right), VP of Sales, who took classes at Foothill to help him with sales skills.

Whether it is changing water consumption behavior or organizational shifts at a college like Foothill, change can be unsettling and yet without change, there are no improvements. As our college leadership knows, I often describe the four stages of change: denial, resistance, exploration, and commitment. Changes (such as district-wide budget challenges, new administrators, new governance structure, etc) bring the unknown and these four stages of change are natural.

One seemingly small change for me (though change, nevertheless) is the executive assistant to the president's office. Please join me on Monday in welcoming **Veronica Casas** who comes to us with experience in community engagement work. She has a BA in Sociology (emphasis in Law and Society minor in Political Science) from UCSD and an MA in Public Administration from USF. Am excited to welcome **Veronica**.

Biggest thank-you to **Peter Chow** for serving in the interim role this past year. **Peter** is an extraordinary "utility player" at Foothill with his ability to help out across campus.

One major change (as I discussed at PaRC and with the administrative team last month) is part one of a two-part effort in reorganizing the management team to meet budget reductions. Many thanks to the management team for unanimously offering (without prodding from others) to share in the impact of the budget reduction. As a consequence, the college will not fill the VP of Student Services position, but instead will consolidate the Instruction and Student Services divisions. This serves to both help with the budget reduction while being strategic as it better positions the college with the new state funding formula which now places student services in a more pronounced role with enrollment management.

Many thanks to Dr. **Kristy Lisle** for stepping up to lead both divisions. With over 24 years of experience in different facets of higher education, Kristy brings expertise in both student and academic affairs.

We already know of **Kristy's** prowess in the academic area, including enrollment management. With Kristy's leadership, Foothill has taken enrollment management to another level, as evidenced by Friday's enrollment report. As a senior district administrator emailed me:

## "Up 13 FTES over a large summer last year. And look at that Productivity!!!! 553????? Simply astonishing!"

In student services, **Kristy** has experience in admissions, recruiting, residential services, disability services, bridge programming, and academic advising. Her first student services administrative role was as the Director of Disability Services at Barry University followed by her role at The Catholic University of America as their Director of Graduate and International Admissions. **Kristy** came to us a year ago from Chicago where she served as the Vice President of Instruction and Student Services at Kennedy-King College in Southwest Chicago. While working in Chicago, **Kristy** was given a commendation by the District Vice Chancellor for her collaborative work to redesign student service departments' student learning outcomes and program review processes. In keeping with her work related to student services student learning and outcomes assessment, at last year's opening day **Kristy** presented a session titled, The Heart of Understanding Student Learning Outcomes in Student Affairs: The Basics.

After working alongside **Kristy**, it is clear to me that she approaches her work responsibilities through a lens of continuous improvement and data-informed decision-making, including viewing accountability and effectiveness not as efforts toward compliance but to the ultimate goal of improving student learning and services to students, faculty, and staff.

When I think of **Kristy** and other administrators who are new to the college, I think of why immigration has played a key factor in bringing innovation to our country. Foothill College, to me, is a great college and one of its most notable characteristics is innovation. The Student Services Division has incredible talent, and I look forward to **Kristy** providing it further guidance and bring innovative ideas to better position the college in light of the new funding formula.

Another change is baccalaureate degrees in community colleges. For those who follow me on Twitter, you probably saw a video of me conferring the BS degree at graduation! Thank goodness I was able to do two things at the same time: read and record. You can see all the tweets from here: <u>https://twitter.com/foothillprez?lang=en</u>



(Had the privilege as @CalCommColleges interim general counsel to draft the Title V reg & today, the honor of conferring BS degrees to the inaugural class, Foothill's Dental Hygiene.)



With all these changes, I can't wait to get a little R&R after Monday's board meeting. As a matter of course, our dedicated VP of Finance & Administration **Bret Watson** will serve as Acting President.

As many of you noticed, my signature line is "Of Service". With summer, I will be reviewing and reflecting with the administrative team on the past year.

You may recall I sent out a survey on my first day at Foothill College. I very much would like to continue learning from you. Would you give me a big gift – that is, the gift of your feedback – to help me better understand how I can be "Of Service" to you? It is confidential and only for my edification.

How can I be "Of Service" to you and the college?

Please (*pretty please*) fill out this short survey. https://www.surveymonkey.com/r/VGHX37M



Foothill President @FoothillPrez · 5d Today is my 2nd Anniversary at Foothill College...feel extremely blessed to work for such incredibly talented, passionate faculty/staff & to serve some of the most extraordinary students. This is why I enjoy tweeting about them so much! 💜

🦉 🖤 #ProudPrez

Foothill President @FoothillPrez

First Day! Vạn sự khởi đầu nan. (A thousand-mile journey starts with the first step.) Thuy (twee)'s first tweet.



Have a great summer, Foothill College! And remember to fill out the survey.

Of Service,

Thuy

*Thuy Thi Nguyen* President Foothill College

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