



## Student health center closed?

# With Global TeleMD™, the doctor is always in.

We recognize that the COVID-19 pandemic may impact your ability to access care through your student health center and that student health center closures may cause unplanned financial expenses.

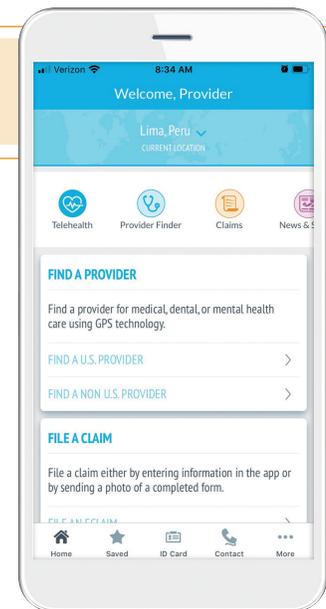
## WE'RE HERE TO HELP

As part of your GeoBlue plan, you automatically have access to a telehealth service called **Global TeleMD**. This service is free to use, and you can speak with a physician 24/7 from the comfort of your home.

From now through June 1, 2020\*, if the Global TeleMD medical professional refers you to another provider for an in-person visit, GeoBlue will treat this as if the referral came from your student health center and will waive any applicable co-pay. You can submit the consultation notes, available in the app after the conclusion of your visit, as proof of referral.

## PLEASE FOLLOW THE STEPS BELOW TO USE THIS SERVICE

- 1 Log into the GeoBlue app and choose the Telehealth option.**
- 2 Select 'Talk to a doctor' and then download the Global TeleMD app.**
- 3 Create your Global TeleMD new user profile and log in.**
- 4 Request to speak with a Global TeleMD doctor to discuss your symptoms.**
- 5 If the Global TeleMD doctor refers you to another physician, take a screenshot of your medical notes to use as your referral form.**
- 6 Submit the screenshot of your medical notes, along with a completed claim form, to receive reimbursement of your co-pay\*\*.**



 **DOWNLOAD THE APP TODAY!**

\*Or until your student health center has reopened, whichever happens first.

\*\*Reimbursement of co-pays will be made to the provider and the provider will reimburse you directly.

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