Financial Aid Questionnaire – My Portal

Please check only one answer per question

A. ☐ New student at Foothill College  OR  ☐ Continuing student at Foothill College
B. ☐ New to financial aid  OR  ☐ Have had financial aid
C. ☐ Received notice by email  OR  ☐ Received notice by postcard

1. How do you log in to My Portal for the first time?
   ○ Log in as in previous years using my ID number and Foothill PIN.
   ○ Log in using my name and Foothill PIN.
   ○ Log in using my ID number and date of birth for initial password.
   ○ Log in using my Social Security Number and FAFSA PIN.

2. How do you access financial aid information from My Portal?
   ○ Click on the “financial aid” tab and click on “Requirements” messages.
   ○ Click on the “financial aid” tab and click on “Financial Aid Award” messages.
   ○ Scroll to the bottom of the page and click on “Foothill College” link.
   ○ All three methods work.

3. How do I get my financial aid paperwork/documents?
   ○ Click on the document to link to a printable .pdf form.
   ○ Go to the Financial Aid Office webpage where all forms are posted and printable.
   ○ Go to the financial aid office front desk to receive the forms.
   ○ All of the above.

4. What does the “red flag” next to your financial aid documents mean?
   ○ A document needs to be completed by the student.
   ○ There is a problem with your financial aid application.
   ○ This is an alert for me from the financial aid office.
   ○ This tells me that the item has already been completed.

5. What’s the next step after submitting paperwork?
   ○ Be sure I have completed my admissions application if this is my first term or I have skipped a term at Foothill.
   ○ Return to “My Portal” on a regular basis to view changes in my status and new alerts.
   ○ Click on “Financial Aid Award”.
   ○ All of the above.

6. Can you accept your Federal Direct Loan and Work-Study award online?
   ○ Yes to both types
   ○ No to both types
   ○ Yes to Loans only
   ○ Yes to Work-Study only

7. How do I find out when I should receive my money?
   ○ Disbursement dates are posted within “My Portal”.
   ○ Disbursement dates are posted online at the Financial Aid Office webpage.
   ○ Disbursement dates are posted in the lobby of the Foothill Financial Aid Office.
   ○ All of the above.