

**SUPERVISION TIME**

The Foothill College Dental Hygiene Clinic provides patient services under the supervision of a licensed dentist and registered dental hygiene instructors, as a learning experience for the students participating in the Dental Hygiene Program. Because services are performed by students, your appointment will demand more time than in a private dental office. You will receive thorough and complete care as instructors evaluate all procedures, with support documentation for your particular dental hygiene needs. Student operators receive a grade for each appointment.

**APPOINTMENT PROCEDURES**

- Your first appointment will be a **limited examination appointment** approximately for 1 hour. A thorough health/dental history and a limited soft/hard tissue exam will be performed at this time. If dental x-rays are necessary for proper treatment, they may also be taken at this appointment if time permits; or if available, please bring your x-rays with you. After the examination appointment, you will be reappointed with a student operator for your care. Please note the waiting time for actual teeth cleaning might take weeks or months depending on each student operator's clinic schedule, actual time during the academic quarter when you are screened, and school holidays.
- **Each appointment is typically 3 to 4 hours and expect to have at least 2 to 4 appointments or more** depending upon your treatment needs and the students' educational level in the two years Dental Hygiene Program.
- As a courtesy, patient must respond to a student operator communication (either by phone, text message or email) within 24 hours of receiving.

**REFERRAL**

Our clinic **does not provide** restorative dentistry (fillings), oral surgery, periodontal surgery or orthodontics. You will be referred to your own private dentist for follow-up care. If you do not have a dentist, the directory of community dental resources will be given to you upon completion of treatment.

**X-RAYS**

Dental X-rays will be taken as necessary and as appropriate for dental hygiene assessments, dental examinations, diagnosis, consultation, and treatment. In certain cases, treatment in the Foothill College Dental Hygiene Clinic **will be refused without current x-rays present**.

**MEDICALLY COMPROMISED PATIENTS**

Patients with a medical or dental condition that precludes proper treatment may not be acceptable to our clinic facility. The initial examination appointment will identify conditions which may warrant referral to a medical doctor or a dentist before you can be seen by a student in our clinic. Please bring a list of all current medications. The following are conditions of patient acceptability for treatment in the Dental Hygiene Clinic:

1. Free from any medical or dental condition that would make treatment hazardous to patient or operator.
2. Oral conditions are considered acceptable for student learning.
3. Patient interest in learning preventive oral hygiene techniques.
4. Patient cooperation in keeping all clinic appointments on time.
5. Patient is compliant with all clinic procedures and follows appropriate guidelines for behavior.

**NOTE:** The clinic supervisor reserves the right *at any time* to refuse or discontinue treatment when indicated.

**KEEPING YOUR APPOINTMENTS & OUR CANCELLATION POLICY**

Patients are required to be on time for their appointments. If cancellation of your appointment is necessary, **24-hours notice within Monday through Friday campus week** is required to allow your student adequate time to refill the empty appointment time. The student's final grade is based on the number of patients completed. **Last minute cancellations and missed appointments can jeopardize the student's ability to complete clinical assignments and course requirements.** A total of **TWO** cancellations without 24 hours notice, **TWO** missed appointments, or repeated unsuccessful attempts to arrange for an appointment can lead to discontinuing a patient from further treatment in the Dental Hygiene Clinic.

**MINORS - UNDER AGE 18:** Children under three years of age must be mature enough for clinical care. All children must be accompanied by a parent or legal guardian, who **must remain in the clinical facility during patient care**. A consent form for treatment must be signed by a parent or legal guardian before treatment is rendered for children under 18 years of age.

**FEES:** Payment is due at the time of service. We accept cash, check and credit cards but no insurance cards. All fees are subject to change without notice. Foothill students can get free teeth cleaning and x-rays if the student body fee is paid off for the current quarter.

**NOTE:** Medi-Cal patients get a 50% adjustment for the teeth cleaning but no adjustment for x-rays.

Services Fee		Supplementary Services (Limited Availability / No Fee)
Teeth Cleaning	\$30	Disclaimer: The following services are offered periodically throughout the academic year based on curriculum schedule. These are provided at no charge to patients as part of student training activities: local anesthesia (injectable and non-injectable), nitrous oxide/oxygen analgesia, soft tissue curettage, antimicrobial therapy, sealants, fluoride varnish treatment.
Full Mouth x-rays	\$40	
Panoramic	\$25	
Bitewing x-rays	\$20	
Periapical (single x-ray)	\$5	
ITR per tooth	\$5	

**CLINIC HOURS** 9:00 AM – 12:00 PM (Monday, Wednesday, Thursday)  
 1:30 PM – 4:30 PM (Tuesday)

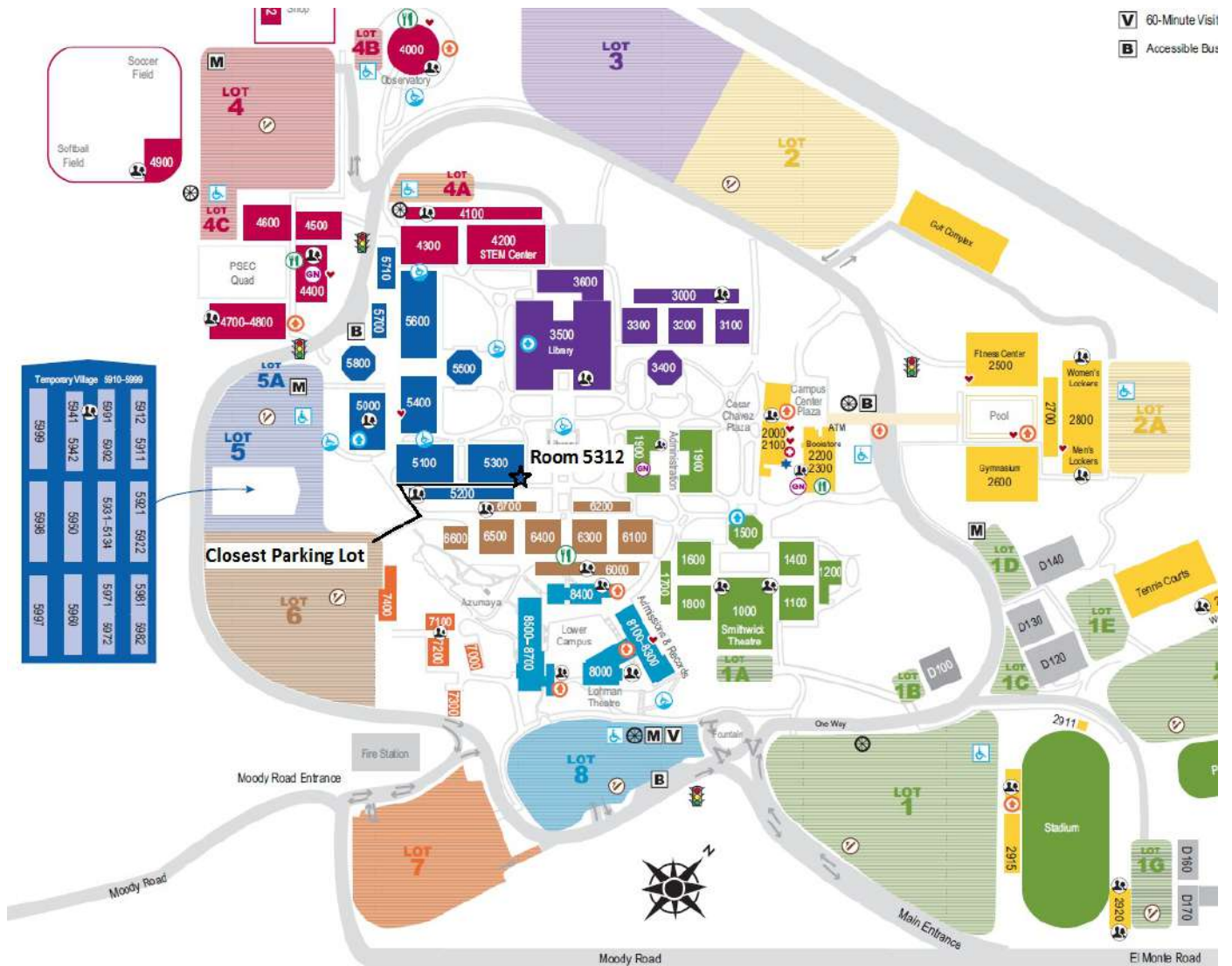
Call (650) 949-7335 to schedule for the appointment

Our hours may vary from quarter to quarter. The clinic is closed during all legal and school holidays and the entire month of August.

12345 El Monte Road, Bldg 5300, Room 5312, Los Altos Hills, CA 94022 tel: (650) 949-7335 fax: (650) 947-9788

**Foothill College Directions, Parking & Campus Map**

- Address: 12345 El Monte Rd, **Building 5300/ Room 5312**, Los Altos Hills, CA 94022
- From Interstate 280, take West El Monte Road exit. Foothill College is on the right about 100 yards west of the freeway. Follow the one-way road to drive around the campus to get to parking lot 5 and 6.
- No parking permit is required at this time. Parking rules are strictly enforced on campus. Do not park in fire lanes or any spaced marked “Staff”. Handicapped spaces are available in lot 5 for campus access without stairs. Appropriate handicap placards are required to park in these spaces.



The following information is requested for the purpose of rendering appropriate dental hygiene services and will be kept confidential.

First Name:		Last Name:		Middle Initial:		Birthdate (mm/dd/yr):	
Mailing Address:				City:		State: Zip Code:	
Home Phone:		Cell Phone:		Email:			
Do you think of yourself as?	<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Non-Binary	<input type="checkbox"/> Transgender	<input type="checkbox"/> Decline to answer	Other:	
Dentist's Name:				Phone:			
Address:		City:		State:		Zip Code:	
Physician's Name:				Phone:			
Address:		City:		State:		Zip Code:	
Emergency Contact:		Relationship:		Phone:			

Although dental personnel primarily treat the area in and around your mouth, your mouth is a part of your entire body. Health problems that you may have, or medication that you may be taking, could have an important interrelationship with the treatment you will receive. Thank you.

Are you under a physician's care now? Yes No If yes, please explain: \_\_\_\_\_

Have you ever been hospitalized or had a major operation? Yes No \_\_\_\_\_

Have you ever had a serious head or neck injury? Yes No \_\_\_\_\_

Are you taking any medications, pills, or drugs? Yes No List of medications: \_\_\_\_\_

Do you take, or have you taken, Phen-Fen or Redux? Yes No \_\_\_\_\_

Have you ever taken Fosamax, Boniva, Actonel or any other medications containing bisphosphonates? Yes No \_\_\_\_\_

Are you on a special diet? Yes No \_\_\_\_\_

Do you use tobacco (smoking, chewing, vaping)? Do you use controlled substances/recreational drugs? Yes No \_\_\_\_\_

Do you use medical marijuana? Yes No \_\_\_\_\_

**Women: Are you**  Pregnant/Trying to get pregnant?  Taking oral contraceptives?  Nursing?

**Are you allergic to any of the following?**

Aspirin  Penicillin  Codeine  Local Anesthetic  Tetracycline  Chlorhexidine  Latex  Sulfa drugs Other \_\_\_\_\_

**Please check (✓) any of the following conditions that apply to you:**

<input type="checkbox"/> AIDS/HIV Positive	<input type="checkbox"/> Cortisone Medicine	<input type="checkbox"/> Hemophilia	<input type="checkbox"/> Radiation Treatments
<input type="checkbox"/> Alzheimer's Disease/Dementia	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Hepatitis A	<input type="checkbox"/> Recent Weight Loss
<input type="checkbox"/> Anaphylaxis	<input type="checkbox"/> Drug Addiction	<input type="checkbox"/> Hepatitis B or C	<input type="checkbox"/> Renal Dialysis
<input type="checkbox"/> Anemia	<input type="checkbox"/> Easily Winded	<input type="checkbox"/> Herpes	<input type="checkbox"/> Rheumatic Fever
<input type="checkbox"/> Angina	<input type="checkbox"/> Emphysema	<input type="checkbox"/> High Blood Pressure	<input type="checkbox"/> Rheumatism
<input type="checkbox"/> Arthritis/Gout	<input type="checkbox"/> Epilepsy/Seizures	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Scarlet Fever
<input type="checkbox"/> Artificial Heart Valve	<input type="checkbox"/> Excessive Bleeding	<input type="checkbox"/> Hives or Rash	<input type="checkbox"/> Shingles
<input type="checkbox"/> Artificial Joint	<input type="checkbox"/> Excessive Thirst	<input type="checkbox"/> Hypoglycemia	<input type="checkbox"/> Sickle Cell Disease
<input type="checkbox"/> Asthma	<input type="checkbox"/> Fainting/Dizziness	<input type="checkbox"/> Irregular Heartbeat	<input type="checkbox"/> Sinus Trouble
<input type="checkbox"/> Blood Disease	<input type="checkbox"/> Frequent Cough	<input type="checkbox"/> Kidney Problems	<input type="checkbox"/> Spina Bifida
<input type="checkbox"/> Blood Transfusion	<input type="checkbox"/> Frequent Diarrhea	<input type="checkbox"/> Leukemia	<input type="checkbox"/> Stomach Disease
<input type="checkbox"/> Breathing Problem	<input type="checkbox"/> Frequent Headaches	<input type="checkbox"/> Liver Disease	<input type="checkbox"/> Stroke
<input type="checkbox"/> Bruise Easily	<input type="checkbox"/> Genital Herpes	<input type="checkbox"/> Low Blood Pressure	<input type="checkbox"/> Swelling of Limbs
<input type="checkbox"/> Cancer	<input type="checkbox"/> Glaucoma	<input type="checkbox"/> Lung Disease	<input type="checkbox"/> Thyroid Disease
<input type="checkbox"/> Chemotherapy	<input type="checkbox"/> Hay Fever	<input type="checkbox"/> Mitral Valve Prolapse	<input type="checkbox"/> Tonsillitis
<input type="checkbox"/> Chest Pains	<input type="checkbox"/> Heart Attack	<input type="checkbox"/> Osteoporosis	<input type="checkbox"/> Tuberculosis
<input type="checkbox"/> Cold Sores	<input type="checkbox"/> Heart Murmur	<input type="checkbox"/> Pain in Jaw Joints	<input type="checkbox"/> Tumors or Growths
<input type="checkbox"/> Congenital Heart Disorder	<input type="checkbox"/> Heart Pacemaker	<input type="checkbox"/> Parathyroid Disease	<input type="checkbox"/> Ulcers
<input type="checkbox"/> Convulsions	<input type="checkbox"/> Heart Disease	<input type="checkbox"/> Psychiatric Care	<input type="checkbox"/> Venereal Disease
<input type="checkbox"/> ADD/ADHD	<input type="checkbox"/> Anxiety/ Panic Disorder	<input type="checkbox"/> Parkinson's Disease	<input type="checkbox"/> Yellow Jaundice
<input type="checkbox"/> ASD (Autism Spectrum Disorder)	<input type="checkbox"/> Depression	<input type="checkbox"/> Multiple Sclerosis	<input type="checkbox"/> GERD/GI Disease

Have you ever had any serious illness not listed above? Yes No If yes, please explain: \_\_\_\_\_

Comments: \_\_\_\_\_

**General Dental Care:**

What is your main dental concern? \_\_\_\_\_

Do you have any dental pain at this moment? Yes No

Do you have any implants, white fillings, bonding or veneers in your mouth? Yes No

Date of last dental visit: \_\_\_\_\_ Date of last teeth cleaning: \_\_\_\_\_

Date of last dental X-rays: \_\_\_\_\_ Type of survey?  Bitewing  Full Mouth X-ray  Panoramic X-ray

How often do you brush? \_\_\_\_\_ How often do you floss? \_\_\_\_\_

Type of toothpaste you use: \_\_\_\_\_ Type of mouthwash you use/how often? \_\_\_\_\_

**History:**

**Are your teeth sensitive to:**

Hot or Cold?	Yes	No
Biting/Chewing?	Yes	No
Sweets	Yes	No

**Have you ever had:**

Orthodontic Treatment?	Yes	No
A Bite Plate or Guard?	Yes	No
Periodontic Treatment?	Yes	No
Oral Surgery?	Yes	No
Serious Injury to Mouth or Head	Yes	No
Snoring/Sleep Apnea?	Yes	No

**Habits:**

Grind Teeth?	Yes	No
Bite Cheek?	Yes	No
Tongue Thrust?	Yes	No
Mouth Breather?	Yes	No
Bulimia/Anorexia?	Yes	No
Cigar/ Cigarette?	Yes	No
Pipe?	Yes	No
Bite Nails?	Yes	No

Smokeless Tobacco?	Yes	No
Thumb/Finger?	Yes	No
Toothpick/Stimulator?	Yes	No
Chewing Gum?	Yes	No
Candy?	Yes	No
Soft Drinks	Yes	No
Other: _____		

***To the best of my knowledge, all of the preceding answers are true and correct. I understand that it is my responsibility to inform the Foothill College Dental Hygiene Program if I, or my minor child, ever have any changes in the above information. I will not hold faculty, students or any staff members responsible for any errors or omissions that I may have made in completion of this form.***

\_\_\_\_\_  
Signature of Patient, Parent, Guardian or Personal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Please Print Name of Patient, Parent, Guardian or Personal Representative

\_\_\_\_\_  
Relationship to Patient



# CONDITIONS OF TREATMENT AND CONSENT FORM

**GENERAL INFORMATION:** Foothill College Dental Hygiene Clinic is primarily a teaching clinic, and therefore patients receiving dental hygiene care will be participating in the teaching program. Patients will be selected only if they are considered suitable as teaching cases. Treatment will be performed by a dental hygiene student and will be supervised by members of the Foothill College faculty. Treatment under supervision generally requires more time than if done in a private practice. For adults, **each appointment is typically 3 to 4 hours and expect to have at least 2 to 4 appointments or more** depending on your treatment needs and the students' educational level in the two year Dental Hygiene Program. Please note the waiting time from when you are screened until the actual teeth cleaning, it might take weeks or months depending on each student operator's clinic schedule, actual time during the academic quarter and school holidays. As a courtesy, patient must respond to a student operator communication (either by phone, text message or email) within 24 hours of receiving.

**The Foothill College Dental Hygiene Clinic is not a substitute for a regular visit to your dentist.** Patients are treated in the Dental Hygiene Clinic once a year. It is recommended that all patients seek dental care between visits at Foothill College. In certain cases, treatment in the Dental Hygiene Clinic may be refused until treatment is provided by the patient's dentist.

**APPLICATION TO BECOME A PATIENT:** Only patients whose care is suitable for teaching purposes are eligible for care in the Foothill College Dental Hygiene Clinic. New patients require an initial evaluation or assessment appointment to determine if they are eligible. Patients are not offered dental hygiene treatment in the Foothill clinic will be referred for treatment to their dentists, to dental school clinical programs, or, if they have no dentist, to the local dental society. Some patients may initially qualify for treatment and later, after initial therapy is completed, may no longer be considered appropriate as teaching cases; in this case, services will be discontinued and the patient will be referred to his/her dentist.

**CONSENT TO DENTAL HYGIENE PROCEDURES:** Before receiving treatment, you should ask the student hygienist about the procedure(s) that he/she recommends you undergo, and ask any questions you may have before you decide whether to give your consent for the procedure(s) to be done. You have the right to be informed of any risks and complications, the expected benefit, and the availability of alternative methods of treatment. You have the right to consent or to refuse any proposed procedure at any time prior to its performance.

**PATIENT ACCEPTABILITY:** The following are conditions of patient acceptability for treatment in the Dental Hygiene Clinic:

1. Free from any medical or dental condition which would make treatment hazardous to patient or operator,
2. Oral conditions are considered acceptable for student learning,
3. Patient interest in learning preventive oral hygiene techniques,
4. Patient cooperation in keeping clinic appointments on time,
5. Patient is compliant with all clinic procedures and follows appropriate guidelines for behavior,

**NOTE:** The clinic supervisor reserves the right to refuse or discontinue treatment when indicated.

**X-RAYS:** Dental X-rays will be taken as necessary and as appropriate for dental hygiene assessments, dental examinations, diagnosis, consultation, and treatment. In certain cases, treatment in the Foothill College Dental Hygiene Clinic will be refused without current x-rays present.

**FINANCIAL RESPONSIBILITY:** Patients who receive treatment in the Dental Hygiene Clinic will be charged for treatment according to the fee schedule in effect. A fee estimate will be provided prior to beginning treatment and patients must be prepared to pay for services.

**DENTAL RECORDS:** The records, x-rays, photographs, models, and other materials relating to your treatment in the Dental Hygiene Clinic are the property of the Dental Hygiene Clinic. You have the right to inspect such materials and to request copies. In addition, your dental/medical records may be used for instructional purposes and if they are, your identity will not be disclosed to individuals not involved in your care and treatment.

**KEEPING YOUR APPOINTMENTS:** Patients are required to be on time for their appointments. If cancellation of your appointment is necessary, **24-hours notice within Monday through Friday campus week** is required to allow your student adequate time to refill the empty appointment time. The student's final grade is based on the number of patients completed. **Last minute cancellations and missed appointments can jeopardize the students ability to complete clinical assignments and course requirements.** A total of **TWO** cancellations without 24 hours notice, **TWO** missed appointments, or repeated unsuccessful attempts to arrange for an appointment may be cause to discontinue a patient from further treatment in the Dental Hygiene Clinic.

**Your signature on this form certifies that you have read and understand the information provided on the form, that you have received a copy, and that you accept dental hygiene care under the described terms and conditions.**

Signature \_\_\_\_\_

Date \_\_\_\_\_

Print Name \_\_\_\_\_

If signed by other than the patient, indicate relationship: \_\_\_\_\_  
(i.e. parent/guardian/conservator)

The Foothill College Dental Hygiene clinic does not discriminate against any person in the provision of Dental Hygiene care based on race, color, national or ethnic origin, or age, gender, religion, sexual orientation, marital status or physical/mental disability.

**FEDERAL PRIVACY NOTIFICATION:** Public Law 93-579, referred to as the Federal Privacy Act, became effective September 27, 1975. Section 7(b) this law requires that any Federal, State, or local government agency which requests an individual to disclose his/her Social Security Number shall inform that individual whether that disclosure is mandatory or voluntary, by what statute or other authority it is solicited and what uses will be made of it.

## NOTICE OF PRIVACY PRACTICES

*This notice describes how health information about you may be used and disclosed and how you can get access to this information. Please review it carefully. The privacy of your health information is important to us.*

### OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect (April 14, 2003), and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

You may request a copy of our Notice at any time. For more information about our privacy practices, or for additional copies of this Notice, please contact us using the information listed at the end of this Notice.

### USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**Treatment:** We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved In Care:** We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing communications without your written authorization.

**Required by Law:** We may use or disclose your health information when we are required to do so by law.

**TURN FORM OVER AND SIGN ON THE BACK**

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

## PATIENT RIGHTS

**Access:** You have the right to look at or get copies of your health information, with limited exceptions. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you for each page, and per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you.)

**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

**Amendment:** You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

**Electronic Notice:** If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

## QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed at the end of this Notice. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Contact: *Foothill College Dental Hygiene Program*  
12345 El Monte Rd, Los Altos Hills, CA 94022  
Telephone: (650) 949-7335 Fax: (650) 947-9788

**Your signature on this form certifies that you have read and understand this Notice of Privacy Practices.**

Signature \_\_\_\_\_

Date \_\_\_\_\_

Print Name \_\_\_\_\_

If signed by other than the patient, indicate relationship: \_\_\_\_\_  
(i.e. parent/guardian/conservator)

For Office Use Only

Patient was informed of this Notice of Privacy Practices but patient refused to sign.

Rev. 1/2015