

Student Technology Support Hub

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STUDENT TECHNOLOGY SUPPORT HUB

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How We Can Help

Welcome!

Our Student Technology Support Hub was **designed by students, for students**, to provide and assist in finding support for technology questions related to online learning.

Tech Hub Live Chat



Questions? Speak with someone during Live Chat Hours — staffed by our Student Tech Hub Ambassadors, who can help troubleshoot your tech-related questions. [See our Live Chat hours.](#)

Technology Needs Requests



You can submit an **Emergency Relief Fund Request** for help in obtaining needed tools to complete your online classes — like a **computer loan** or a **wi-fi hotspot grant**. [Learn how to make a needs request.](#)

Tutorials

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Questions?
We're Here to Help!
Technology Ambassadors
✉ techambassadors@fhda.edu

[Student Support Portal](#)



We created a series of tutorials to help you become familiar with some of the more common platforms your instructor may use in their online/virtual course. We have also curated a list of ideas and tips on how to excel in online classes and how to create community in a virtual space. [Check out our Tutorial resources.](#)

Message from Your Tech Ambassadors



We hope these resources will help you feel comfortable and help you excel at Foothill College – *whether this is your first time taking an online class, or if you're an expert.* If you have any questions, feel free to email us at techambassadors@fhda.edu.

Suggestions on how to improve our Student Technology Support Hub resources are welcome, too!

The Student Technology Support Hub program is a joint project between [Office of Equity and Inclusion](#) and [Office of Student Affairs and Activities](#).

Once you [log into Canvas](#), access Student Services and Academic Support contact information directly. **Just look for and click on this icon below** on your Canvas left menu!

