

Created	Category
09/26/2022 06:04:55	Printing::Managed Print System/PaperCut
09/26/2022 06:10:26	Multimedia/Audio Visual::How To
09/26/2022 07:15:36	Printing::Managed Print System/PaperCut
09/26/2022 07:43:14	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 08:04:35	Multimedia/Audio Visual::Instructional/Classroom Emergency::How To::Day Time
09/26/2022 08:22:08	Printing::Managed Print System/PaperCut
09/26/2022 08:23:09	Voice Mail::Change::To Default Password
09/26/2022 08:25:25	Computer/Peripherals::Other
09/26/2022 08:32:49	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 08:40:59	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 08:44:41	Printing::Managed Print System/PaperCut
09/26/2022 09:10:36	Printing::Managed Print System/PaperCut
09/26/2022 09:23:15	Network::Problem::No network connection::Single/Partial Building
09/26/2022 09:27:34	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 09:34:49	Multimedia/Audio Visual::Please Select...
09/26/2022 09:41:21	Printing::Managed Print System/PaperCut
09/26/2022 09:44:02	Myportal::Add new Banner Security Access::Other
09/26/2022 10:03:16	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 10:03:41	Email::Other
09/26/2022 10:07:21	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 10:07:42	Printing::Managed Print System/PaperCut
09/26/2022 10:07:46	Other
09/26/2022 10:10:10	Multimedia/Audio Visual::Other
09/26/2022 10:15:39	Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 10:30:32	Printing::Networked::Problem::Printer Broken/Not Printing
09/26/2022 10:44:39	Network::Other
09/26/2022 10:49:13	Computer/Peripherals::Please Select...
09/26/2022 10:55:52	Multimedia/Audio Visual::Other
09/26/2022 10:57:13	MyPortal::Other
09/26/2022 10:57:18	MyPortal::Please Select...
09/26/2022 10:58:54	Printing::Other
09/26/2022 11:09:18	Computer/Peripherals::Apple/Macintosh::Problem::Other
09/26/2022 11:10:37	Network::Problem::No network connection::Single/Partial Building
09/26/2022 11:13:19	Student Support::Email

09/26/2022 11:32:25 Computer/Peripherals::Other
09/26/2022 11:36:31 Computer/Peripherals::Apple/Macintosh::Please Select...
09/26/2022 11:39:59 Computer/Peripherals::Other
09/26/2022 11:59:36 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 12:13:27 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 12:13:45 Printing::Pay For Print
09/26/2022 12:16:20 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 12:19:11 Email::Other
09/26/2022 12:26:28 Other
09/26/2022 12:27:25 Network::Other
09/26/2022 12:42:38 Computer/Peripherals::Other
09/26/2022 12:45:54 Multimedia/Audio Visual::Problem::Data Projector
09/26/2022 12:47:46 Software/Applications::Canvas
09/26/2022 12:54:22 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 12:59:50 Computer/Peripherals::Apple/Macintosh::Problem::Other
09/26/2022 13:01:40 Printing::Networked::Other
09/26/2022 13:05:31 Software/Applications::SARS/eSARS::Problem
09/26/2022 13:07:30 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
09/26/2022 13:08:56 Other
09/26/2022 13:09:16 Computer/Peripherals::Other
09/26/2022 13:27:27 Software/Applications::Other
09/26/2022 13:38:58 Multimedia/Audio Visual::Problem::Data Projector
09/26/2022 13:40:39 Computer/Peripherals::Apple/Macintosh::Problem::Please Select...
09/26/2022 13:56:11 Telephone::Problem::No Dial Tone
09/26/2022 13:57:42 Myportal::Add new Banner Security Access::Student Module
09/26/2022 13:59:08 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 14:08:48 Network::Problem::Wireless Network::Can't access internet/services
09/26/2022 14:17:17 Computer/Peripherals::Surplus Removal Request
09/26/2022 14:20:02 Other
09/26/2022 14:21:52 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 14:27:48 Other
09/26/2022 14:46:37 Computer/Peripherals::Apple/Macintosh::Install New::Computer
09/26/2022 14:46:48 MyPortal::Please Select...
09/26/2022 14:52:08 Printing::Networked::Problem::Printer Broken/Not Printing
09/26/2022 15:03:32 Software/Applications::SARS/eSARS::Problem

09/26/2022 15:05:34 Printing::Single User (local)::Problem::Other
09/26/2022 15:10:32 Network::Problem::No network connection::Single/Partial Building
09/26/2022 15:19:08 MyPortal::Problem::Can't Log In
09/26/2022 15:19:10 Computer/Peripherals::Refresh Request
09/26/2022 15:28:32 Other
09/26/2022 15:51:33 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 15:57:35 MyPortal::Other
09/26/2022 16:05:52 MyPortal::Please Select...
09/26/2022 16:13:18 Computer/Peripherals::Windows/PC::Problem::Other
09/26/2022 16:31:56 Student Support::MyPortal::Password
09/26/2022 16:38:20 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/26/2022 17:21:01 Student Support::MyPortal::Other
09/26/2022 17:32:41 Other
09/26/2022 18:15:56 Software/Applications::Argos
09/26/2022 19:43:20 Telephone::Add::Other
09/26/2022 19:47:21 Computer/Peripherals::Surplus Removal Request
09/26/2022 20:01:18 Other
09/26/2022 20:12:45 Other
09/26/2022 20:49:31 Computer/Peripherals::Other
09/26/2022 22:17:35 Security::Other
09/27/2022 01:11:22 Email::Please Select
09/27/2022 08:16:41 Other
09/27/2022 08:22:01 Other
09/27/2022 08:22:09 Email::Other
09/27/2022 08:23:01 MyPortal::Please Select...
09/27/2022 08:23:11 Email::Other
09/27/2022 08:46:34 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Evening
09/27/2022 08:47:03 MyPortal::Problem::Can't Log In
09/27/2022 08:50:33 Software/Applications::Zoom
09/27/2022 08:54:16 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/27/2022 08:58:34 Other
09/27/2022 09:12:20 Computer/Peripherals::Windows/PC::Problem::Log in::Other
09/27/2022 09:19:07 Network::Problem::Other
09/27/2022 09:27:21 Computer/Peripherals::Windows/PC::Problem::Log in::Insufficient System Access Rights
09/27/2022 09:38:40 Other

09/27/2022 09:42:19 Other
09/27/2022 09:45:55 Printing::Networked::Please Select...
09/27/2022 10:11:44 Computer/Peripherals::Refresh Request
09/27/2022 10:12:45 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/27/2022 10:16:42 Email::Account issue
09/27/2022 10:24:12 Telephone::Change::Other
09/27/2022 10:37:25 Printing::Other
09/27/2022 10:43:16 Network::Other
09/27/2022 10:55:11 Other
09/27/2022 11:11:31 Printing::Managed Print System/PaperCut
09/27/2022 11:12:38 Telephone::Please Select...
09/27/2022 11:21:27 Software/Applications::Zoom
09/27/2022 11:22:15 Printing::Please Select Printer Type...
09/27/2022 11:25:07 Software/Applications::Adobe Sign
09/27/2022 11:36:50 Network::Problem::Wireless Network::Auto connect not working
09/27/2022 11:38:26 VDI issue
09/27/2022 11:51:11 Computer/Peripherals::Refresh Request
09/27/2022 11:56:08 MyPortal::Problem::Other
09/27/2022 11:56:47 MyPortal::Other
09/27/2022 12:02:32 Multimedia/Audio Visual::Problem::Sound/Speakers
09/27/2022 12:08:42 Printing::Managed Print System/PaperCut
09/27/2022 12:10:15 Telephone::Other
09/27/2022 12:12:15 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/27/2022 12:18:40 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/27/2022 12:23:07 Other
09/27/2022 12:24:57 Software/Applications::SARS/eSARS::Problem
09/27/2022 12:30:05 Software/Applications::SARS/eSARS::New Kiosk
09/27/2022 12:49:39 Computer/Peripherals::Please Select...
09/27/2022 13:01:21 Network::Add New::Other (Req Mgmt Approval)
09/27/2022 13:11:57 Printing::Managed Print System/PaperCut
09/27/2022 13:18:26 Myportal::Add new Banner Security Access::Other
09/27/2022 13:29:10 Multimedia/Audio Visual::Problem::Data Projector
09/27/2022 13:43:56 Email::Other
09/27/2022 14:04:49 Other
09/27/2022 14:07:11 Other

09/27/2022 14:15:28 Telephone::Problem::Other
09/27/2022 14:19:00 Printing::Networked::Install
09/27/2022 14:20:29 Computer/Peripherals::Refresh Request
09/27/2022 14:21:34 Computer/Peripherals::Refresh Request
09/27/2022 14:33:31 MyPortal::Other
09/27/2022 15:30:23 Telephone::Add::New Phone/Phone Number
09/27/2022 15:31:06 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/27/2022 15:58:56 Email::OWA (Outlook Web Application)::Other
09/27/2022 16:00:46 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/27/2022 16:10:22 Computer/Peripherals::Apple/Macintosh::Problem::Other
09/27/2022 16:19:47 Other
09/27/2022 16:27:34 Computer/Peripherals::iPad
09/27/2022 16:35:01 Software/Applications::Adobe Sign
09/27/2022 16:35:21 Email::Other
09/27/2022 17:10:01 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Evening
09/27/2022 18:42:56 Computer/Peripherals::Windows/PC::Problem::Other
09/27/2022 19:35:32 Other
09/27/2022 20:27:44 Other
09/27/2022 22:56:28 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/28/2022 07:48:39 Printing::Managed Print System/PaperCut
09/28/2022 07:52:36 Other
09/28/2022 07:55:28 Email::Other
09/28/2022 08:00:09 Other
09/28/2022 08:03:09 Other
09/28/2022 08:26:06 Other
09/28/2022 08:45:01 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
09/28/2022 08:46:42 Multimedia/Audio Visual::How To
09/28/2022 09:31:24 Network::Other
09/28/2022 09:36:38 Telephone::Problem::Other
09/28/2022 09:39:15 Printing::Managed Print System/PaperCut
09/28/2022 09:48:38 Software/Applications::Adobe Sign
09/28/2022 09:53:55 MyPortal::Problem::Other
09/28/2022 09:54:50 Printing::Please Select Printer Type...
09/28/2022 10:02:20 Multimedia/Audio Visual::Instructional/Classroom Emergency::How To::Day Time
09/28/2022 10:06:52 MyPortal::Other

09/28/2022 10:06:57 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/28/2022 10:07:05 Network::Problem::Wireless Network::Auto connect not working
09/28/2022 10:11:05 Printing::Managed Print System/PaperCut
09/28/2022 10:35:32 Email::OWA (Outlook Web Application)::Problem::Windows::Firefox::Cannot Send/Receive Email
09/28/2022 10:38:07 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/28/2022 10:39:46 Computer/Peripherals::Other
09/28/2022 10:53:57 Computer/Peripherals::Refresh Request
09/28/2022 10:54:03 Software/Applications::Adobe Sign
09/28/2022 11:05:42 Computer/Peripherals::Windows/PC::Install New::Operating System
09/28/2022 11:11:38 Other
09/28/2022 11:14:50 Network::Problem::Wireless Network::Auto connect not working
09/28/2022 11:27:10 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/28/2022 11:27:16 Printing::Managed Print System/PaperCut
09/28/2022 11:39:12 Myportal::Add new Banner Security Access::Student Module
09/28/2022 11:45:30 Voice Mail::How To::Change PIN
09/28/2022 11:50:29 Computer/Peripherals::Apple/Macintosh::Problem::Operating System Issue
09/28/2022 11:53:55 Other
09/28/2022 11:56:43 Printing::Managed Print System/PaperCut
09/28/2022 12:26:40 Voice Mail::Other
09/28/2022 12:32:36 Other
09/28/2022 12:41:28 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/28/2022 12:55:38 Printing::Please Select Printer Type...
09/28/2022 13:07:47 Software/Applications::Microsoft Office::Update
09/28/2022 13:17:41 Multimedia/Audio Visual::Please Select...
09/28/2022 13:18:16 Multimedia/Audio Visual::Problem::Data Projector
09/28/2022 13:24:14 Voice Mail::Problem::Reset Voicemail Password/PIN
09/28/2022 13:52:52 Network::Problem::Please Select...
09/28/2022 13:55:51 Printing::Managed Print System/PaperCut
09/28/2022 14:02:29 Computer/Peripherals::Refresh Request
09/28/2022 14:12:24 Other
09/28/2022 14:34:53 Software/Applications::Canvas
09/28/2022 14:35:29 Other
09/28/2022 15:11:47 MyPortal::Problem::Can't Log In
09/28/2022 15:26:48 MyPortal::Problem::Forgot my password/Locked Out
09/28/2022 15:28:18 MyPortal::Please Select...

09/28/2022 15:56:59 ETS Purchasing Consult
09/28/2022 16:25:03 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/28/2022 16:26:56 Computer/Peripherals::iPad
09/28/2022 16:56:54 Telephone::Add::New Phone/Phone Number
09/28/2022 17:49:15 Computer/Peripherals::Windows/PC::Other
09/28/2022 18:54:13 Printing::Managed Print System/PaperCut
09/28/2022 19:00:51 Multimedia/Audio Visual::Problem::Sound/Speakers
09/29/2022 08:24:49 Email::Other
09/29/2022 08:37:30 Computer/Peripherals::Other
09/29/2022 09:44:53 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/29/2022 09:54:42 Printing::Managed Print System/PaperCut
09/29/2022 10:00:59 Computer/Peripherals::Surplus Removal Request
09/29/2022 10:28:03 Network::Problem::Wireless Network::Can't log on
09/29/2022 10:40:59 Computer/Peripherals::Windows/PC::Problem::Operating System Issue
09/29/2022 10:41:24 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/29/2022 10:42:01 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/29/2022 10:42:55 Voice Mail::Problem::Reset Voicemail Password/PIN
09/29/2022 10:49:00 Software/Applications::Adobe Sign
09/29/2022 11:00:39 Software/Applications::Zoom
09/29/2022 11:05:30 Other
09/29/2022 11:10:17 Multimedia/Audio Visual::Problem::Data Projector
09/29/2022 11:14:26 Voice Mail::Change::To Default Password
09/29/2022 11:16:52 Multimedia/Audio Visual::Problem::Data Projector
09/29/2022 11:17:05 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/29/2022 11:23:18 Software/Applications::Argos
09/29/2022 11:34:16 Computer/Peripherals::Windows/PC::Install New::Computer
09/29/2022 11:35:22 Telephone::How To::Voicemail to Email
09/29/2022 12:02:13 Multimedia/Audio Visual::How To
09/29/2022 12:31:48 Software/Applications::Canvas
09/29/2022 12:33:59 Multimedia/Audio Visual::Instructional/Classroom Emergency::How To::Day Time
09/29/2022 12:36:56 Computer/Peripherals::Apple/Macintosh::Problem::Operating System Issue
09/29/2022 13:05:25 Telephone::Problem::Other
09/29/2022 13:13:24 Network::Problem::No network connection::Single/Partial Building
09/29/2022 13:24:29 Multimedia/Audio Visual::Problem::Console Computer
09/29/2022 13:51:48 Other

09/29/2022 14:19:33 Software/Applications::Other
09/29/2022 14:36:08 MyPortal::Problem::Can't Log In
09/29/2022 14:43:49 Other
09/29/2022 15:19:07 Other
09/29/2022 20:14:42 MyPortal::Problem::Other
09/29/2022 22:26:41 Network::Problem::Wireless Network::Can't access internet/services
09/29/2022 23:07:28 Software/Applications::Other
09/29/2022 23:50:04 Software/Applications::Other
09/30/2022 07:59:16 Other
09/30/2022 08:44:57 Other
09/30/2022 08:54:18 Network::Problem::Wireless Network::Auto connect not working
09/30/2022 08:56:42 Network::Problem::Slow Network Connection
09/30/2022 09:20:55 Network::Please Select...
09/30/2022 09:37:57 Multimedia/Audio Visual::Other
09/30/2022 09:48:47 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/30/2022 09:51:34 MyPortal::Problem::Can't Log In
09/30/2022 09:58:11 Computer/Peripherals::Other
09/30/2022 10:51:06 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/30/2022 10:51:42 MyPortal::Problem::Admin pages/Banner 9
09/30/2022 11:05:28 Other
09/30/2022 11:12:42 Multimedia/Audio Visual::Other
09/30/2022 11:20:20 Printing::Please Select Printer Type...
09/30/2022 11:29:04 Voice Mail::Problem::Reset Voicemail Password/PIN
09/30/2022 11:35:23 Other
09/30/2022 11:41:55 Security::Other
09/30/2022 11:54:09 Other
09/30/2022 12:25:25 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
09/30/2022 12:26:47 Software/Applications::Other
09/30/2022 12:41:22 Email::Account issue
09/30/2022 12:58:37 Email::Other
09/30/2022 13:00:09 Computer/Peripherals::Apple/Macintosh::Install New::Printer
09/30/2022 13:23:53 Email::Please Select
09/30/2022 13:29:09 MyPortal::Other
09/30/2022 13:35:39 Email::Other
09/30/2022 13:57:44 Voice Mail::Problem::Reset Voicemail Password/PIN

09/30/2022 14:06:02 Computer/Peripherals::Please Select...
09/30/2022 14:45:19 Other
09/30/2022 15:52:38 Email::Other
09/30/2022 16:02:09 Email::Other
09/30/2022 16:13:47 Network::Problem::Wireless Network::Can't access internet/services
09/30/2022 16:14:12 Multimedia/Audio Visual::Problem::Data Projector
09/30/2022 16:17:14 Printing::Managed Print System/PaperCut
09/30/2022 19:08:44 Email::Please Select
10/01/2022 11:00:49 Security::Change::Standard Change Request
10/01/2022 11:06:15 Security::Change::Standard Change Request
10/01/2022 11:13:40 Security::Change::Standard Change Request
10/01/2022 12:13:35 Other
10/02/2022 07:49:41 Email::Please Select
10/02/2022 17:48:09 Multimedia/Audio Visual::Problem::Data Projector
10/03/2022 06:36:54 Computer/Peripherals::Apple/Macintosh::Other
10/03/2022 07:10:01 Other
10/03/2022 08:12:36 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/03/2022 08:23:49 MyPortal::Other
10/03/2022 08:26:42 Other
10/03/2022 08:31:32 Network::Problem::Wireless Network::Auto connect not working
10/03/2022 08:48:28 Multimedia/Audio Visual::Problem::Other
10/03/2022 08:54:12 MyPortal::Problem::Can't Log In
10/03/2022 09:02:51 Myportal::Add new Banner Security Access::Student Module
10/03/2022 09:23:10 Computer/Peripherals::Other
10/03/2022 09:31:56 Printing::Other
10/03/2022 09:44:42 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/03/2022 09:58:02 Computer/Peripherals::Refresh Request
10/03/2022 09:59:45 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/03/2022 10:02:11 Software/Applications::Other
10/03/2022 10:10:04 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/03/2022 10:57:47 Student Support::Wireless Network
10/03/2022 11:11:43 Software/Applications::Omni Update
10/03/2022 11:16:57 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/03/2022 11:17:08 Software/Applications::Omni Update
10/03/2022 11:30:19 Computer/Peripherals::Please Select...

10/03/2022 11:33:48 Computer/Peripherals::Apple/Macintosh::Other
10/03/2022 11:38:56 Printing::Networked::Problem::Printer Not Listed
10/03/2022 11:44:40 Myportal::Add new Banner Security Access::Banner Document Management-BDM
10/03/2022 12:19:14 Computer/Peripherals::Other
10/03/2022 12:20:28 Computer/Peripherals::Windows/PC::Please Select...
10/03/2022 12:24:22 Software/Applications::SARS/eSARS::Other
10/03/2022 12:24:59 Computer/Peripherals::Refresh Request
10/03/2022 12:32:10 Printing::Managed Print System/PaperCut
10/03/2022 12:39:09 Software/Applications::ClockWork
10/03/2022 13:08:49 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/03/2022 13:25:56 Computer/Peripherals::Please Select...
10/03/2022 13:27:06 Computer/Peripherals::Please Select...
10/03/2022 13:40:52 MyPortal::Please Select...
10/03/2022 14:03:38 Printing::Please Select Printer Type...
10/03/2022 14:04:55 Network::Please Select...
10/03/2022 14:07:14 Email::Please Select
10/03/2022 14:09:20 Printing::Networked::Install
10/03/2022 14:09:36 Computer/Peripherals::Surplus Removal Request
10/03/2022 14:28:00 Myportal::Add new Banner Security Access::Student Module
10/03/2022 14:42:24 Computer/Peripherals::iPad
10/03/2022 14:52:58 Network::Problem::No network connection::WAN/Between campuses
10/03/2022 15:11:46 Printing::Managed Print System/PaperCut
10/03/2022 15:18:02 Telephone::Change::Other
10/03/2022 15:33:10 Software/Applications::Other
10/03/2022 15:54:32 Computer/Peripherals::Please Select...
10/03/2022 16:01:20 Network::Problem::No network connection::Single/Partial Building
10/04/2022 09:00:55 Telephone::Problem::No Dial Tone
10/04/2022 09:09:12 Other
10/04/2022 09:11:09 Software/Applications::Other
10/04/2022 09:11:20 Other
10/04/2022 09:20:14 Software/Applications::Canvas
10/04/2022 09:20:38 Email::Other
10/04/2022 09:31:20 Printing::Managed Print System/PaperCut
10/04/2022 09:38:43 Printing::Managed Print System/PaperCut
10/04/2022 09:52:49 Printing::Managed Print System/PaperCut

10/04/2022 10:00:01 Computer/Peripherals::Other
10/04/2022 10:04:49 Printing::Managed Print System/PaperCut
10/04/2022 10:08:19 Other
10/04/2022 10:38:55 Software/Applications::SARS/eSARS::Please Select...
10/04/2022 10:50:34 Computer/Peripherals::Other
10/04/2022 11:00:59 Network::Other
10/04/2022 11:17:04 Computer/Peripherals::Refresh Request
10/04/2022 11:30:40 Telephone::Other
10/04/2022 12:23:13 MyPortal::Please Select...
10/04/2022 12:27:04 Email::Account issue
10/04/2022 12:35:43 Software/Applications::Adobe::Problem
10/04/2022 12:57:51 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Please Select...
10/04/2022 13:18:08 Computer/Peripherals::Surplus Removal Request
10/04/2022 13:30:53 Other
10/04/2022 14:02:19 Other
10/04/2022 14:39:30 Software/Applications::Please Select...
10/04/2022 14:41:06 Multimedia/Audio Visual::Problem::Please Select...
10/04/2022 15:17:08 Other
10/04/2022 15:17:44 Computer/Peripherals::Windows/PC::Install New::Software Application
10/04/2022 16:18:54 Software/Applications::Argos
10/04/2022 16:42:58 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/04/2022 17:06:01 MyPortal::Other
10/04/2022 17:12:32 Software/Applications::Adobe::Problem
10/04/2022 18:20:58 Security::Change::Standard Change Request
10/04/2022 18:40:56 Software/Applications::Liquid Office
10/04/2022 18:42:57 Security::Change::Standard Change Request
10/04/2022 18:54:19 Computer/Peripherals::Other
10/04/2022 20:33:36 Student Support::Email
10/04/2022 22:35:48 Printing::Managed Print System/PaperCut
10/05/2022 06:17:25 Other
10/05/2022 06:31:41 Other
10/05/2022 07:23:16 Network::Problem::Slow Network Connection
10/05/2022 07:54:39 Software/Applications::Adobe Sign
10/05/2022 08:14:35 Software/Applications::ClockWork
10/05/2022 08:17:44 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time

10/05/2022 09:06:00 Software/Applications::Adobe Sign
10/05/2022 09:07:56 Email::Other
10/05/2022 09:15:51 Software/Applications::Liquid Office
10/05/2022 09:18:22 MyPortal::Problem::Can't Log In
10/05/2022 09:32:43 Computer/Peripherals::Surplus Removal Request
10/05/2022 09:44:20 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/05/2022 09:49:04 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/05/2022 09:56:35 Printing::Networked::Problem::Other
10/05/2022 10:27:03 Email::Other
10/05/2022 10:46:37 Email::Account issue
10/05/2022 11:00:27 Software/Applications::Other
10/05/2022 11:02:24 Network::Problem::No network connection::Single/Partial Building
10/05/2022 11:14:47 Computer/Peripherals::Other
10/05/2022 11:22:18 Myportal::Add new Banner Security Access::Other
10/05/2022 11:30:38 Computer/Peripherals::Other
10/05/2022 11:38:46 Multimedia/Audio Visual::How To
10/05/2022 12:14:06 Printing::Networked::Install
10/05/2022 12:18:06 Software/Applications::Microsoft Office::Problem::Excel
10/05/2022 12:21:25 Other
10/05/2022 12:22:35 Multimedia/Audio Visual::Other
10/05/2022 12:22:44 Voice Mail::Problem::Reset Voicemail Password/PIN
10/05/2022 12:39:32 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/05/2022 12:46:39 Student Support::MyPortal::Please Select...
10/05/2022 12:59:52 Computer/Peripherals::Please Select...
10/05/2022 13:17:47 Other
10/05/2022 13:21:42 Software/Applications::Other
10/05/2022 14:19:46 Calendar::OWA (Outlook Web Application)::Problem::Other
10/05/2022 14:32:54 Software/Applications::SARS/eSARS::Problem
10/05/2022 14:38:46 Computer/Peripherals::Apple/Macintosh::Problem::Virus/Malware
10/05/2022 15:10:48 Printing::Managed Print System/PaperCut
10/05/2022 15:17:16 Multimedia/Audio Visual::Other
10/05/2022 15:22:06 Computer/Peripherals::Other
10/05/2022 15:29:15 Myportal::Add new Banner Security Access::Finance Module::Please Select...
10/05/2022 17:00:10 Network::Problem::No network connection::Single/Partial Building
10/05/2022 17:49:17 Printing::Managed Print System/PaperCut

10/05/2022 20:18:26 Email::Other
10/06/2022 06:13:15 Other
10/06/2022 06:23:12 Telephone::Add::New Phone/Phone Number
10/06/2022 07:02:08 Computer/Peripherals::Other
10/06/2022 07:24:14 Other
10/06/2022 08:02:33 MyPortal::Problem::Can't Log In
10/06/2022 08:25:23 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/06/2022 08:26:05 Email::Other
10/06/2022 08:34:15 Software/Applications::Other
10/06/2022 09:28:22 Printing::Please Select Printer Type...
10/06/2022 09:30:18 Computer/Peripherals::Apple/Macintosh::Other
10/06/2022 09:38:44 Software/Applications::Other
10/06/2022 09:49:03 Software/Applications::Adobe Sign
10/06/2022 09:58:14 Other
10/06/2022 10:03:27 Other
10/06/2022 10:12:36 Computer/Peripherals::Apple/Macintosh::Install New::Other
10/06/2022 10:45:32 Computer/Peripherals::Apple/Macintosh::Problem::Will Not Boot
10/06/2022 10:47:30 Computer/Peripherals::Apple/Macintosh::Problem::Operating System Issue
10/06/2022 11:01:50 Email::Account issue
10/06/2022 11:05:21 Computer/Peripherals::Please Select...
10/06/2022 11:05:54 Telephone::How To::Voicemail to Email
10/06/2022 11:13:00 Telephone::Change::Other
10/06/2022 11:25:05 Email::Other
10/06/2022 11:59:31 Myportal::Add new Banner Security Access::Student Module
10/06/2022 12:10:27 Computer/Peripherals::Please Select...
10/06/2022 12:33:16 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/06/2022 13:35:05 Computer/Peripherals::Other
10/06/2022 14:12:01 Computer/Peripherals::Refresh Request
10/06/2022 14:16:52 Telephone::Problem::Other
10/06/2022 14:17:45 Software/Applications::Adobe::Please Select
10/06/2022 14:49:43 Software/Applications::Argos
10/06/2022 15:37:33 Software/Applications::Zoom
10/06/2022 15:46:04 Other
10/06/2022 16:45:56 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/06/2022 17:22:20 Software/Applications::Adobe Sign

10/06/2022 17:56:50 Printing::Managed Print System/PaperCut
10/06/2022 18:37:39 Email::Please Select
10/06/2022 20:29:23 Email::Other
10/07/2022 06:31:14 Software/Applications::Zoom
10/07/2022 08:02:28 Computer/Peripherals::Surplus Removal Request
10/07/2022 09:12:54 Network::Other
10/07/2022 10:02:26 MyPortal::How To
10/07/2022 10:39:18 Voice Mail::Problem::Reset Voicemail Password/PIN
10/07/2022 10:50:35 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/07/2022 10:51:43 Myportal::Add new Banner Security Access::Finance Module::Please Select...
10/07/2022 11:07:40 Computer/Peripherals::Apple/Macintosh::Problem::Strange Sound
10/07/2022 11:22:06 Email::Account issue
10/07/2022 11:25:50 Printing::Print Server
10/07/2022 11:29:37 Computer/Peripherals::Please Select...
10/07/2022 12:30:06 Email::Account issue
10/07/2022 12:32:47 Email::Other
10/07/2022 12:39:20 Software/Applications::Microsoft Office::Problem::Please Select
10/07/2022 12:41:41 Telephone::Other
10/07/2022 13:29:27 Software/Applications::Liquid Office
10/07/2022 13:47:48 Myportal::Add new Banner Security Access::Other
10/07/2022 13:53:32 Other
10/07/2022 14:07:12 Email::Other
10/07/2022 14:09:50 Software/Applications::Zoom
10/07/2022 19:35:29 Computer/Peripherals::Windows/PC::Please Select...
10/07/2022 22:50:26 Email::Other
10/08/2022 13:07:27 Other
10/08/2022 14:37:34 Computer/Peripherals::Apple/Macintosh::Lock/Unlock
10/09/2022 15:04:50 Software/Applications::Adobe::Please Select
10/09/2022 16:11:49 Email::Other
10/09/2022 22:54:54 Computer/Peripherals::Apple/Macintosh::Problem::Other
10/09/2022 23:57:12 Computer/Peripherals::Apple/Macintosh::How To::Other
10/10/2022 07:05:20 Software/Applications::Adobe::Problem
10/10/2022 08:00:57 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
10/10/2022 08:30:54 Computer/Peripherals::Windows/PC::Problem::Operating System Issue
10/10/2022 08:41:36 Computer/Peripherals::Other

10/10/2022 09:14:31 Email::Please Select
10/10/2022 09:16:38 Computer/Peripherals::Apple/Macintosh::Problem::Other
10/10/2022 10:02:03 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/10/2022 10:18:14 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/10/2022 10:21:37 MyPortal::Please Select...
10/10/2022 10:32:57 Network::Problem::Wireless Network::Auto connect not working
10/10/2022 10:50:41 Email::Retiree issue
10/10/2022 11:15:27 MyPortal::Other
10/10/2022 11:25:45 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/10/2022 11:40:46 Network::Problem::Wireless Network::Auto connect not working
10/10/2022 12:22:14 Telephone::Change::Other
10/10/2022 12:39:24 MyPortal::Please Select...
10/10/2022 12:44:44 Software/Applications::Zoom
10/10/2022 12:56:15 Printing::Networked::Problem::Printer Broken/Not Printing
10/10/2022 13:15:41 Computer/Peripherals::Windows/PC::Install New::Other
10/10/2022 13:17:00 MyPortal::Problem::Roster Issues
10/10/2022 13:21:56 Student Support::Email
10/10/2022 13:22:15 Computer/Peripherals::Apple/Macintosh::Problem::Monitor
10/10/2022 13:24:20 Multimedia/Audio Visual::Problem::Please Select...
10/10/2022 13:32:39 MyPortal::Problem::Received Error Message
10/10/2022 13:36:07 MyPortal::Problem::Received Error Message
10/10/2022 13:44:21 MyPortal::Problem::Roster Issues
10/10/2022 14:55:10 MyPortal::Problem::Roster Issues
10/10/2022 14:59:12 MyPortal::Problem::Roster Issues
10/10/2022 15:46:44 Software/Applications::Argos
10/10/2022 20:20:35 Network::Problem::Please Select...
10/11/2022 07:51:18 Computer/Peripherals::Other
10/11/2022 08:06:32 Other
10/11/2022 08:16:24 MyPortal::Other
10/11/2022 08:49:37 Email::Please Select
10/11/2022 08:59:12 Telephone::Add::New Phone/Phone Number
10/11/2022 09:25:41 Other
10/11/2022 09:51:28 Voice Mail::Problem::Other
10/11/2022 10:03:38 Computer/Peripherals::Other
10/11/2022 10:05:55 MyPortal::Problem::Roster Issues

10/11/2022 10:34:03 Printing::Managed Print System/PaperCut
10/11/2022 10:53:31 MyPortal::Problem::Other
10/11/2022 11:06:34 Computer/Peripherals::Apple/Macintosh::Problem::Other
10/11/2022 11:16:49 Other
10/11/2022 11:22:06 Student Support::Email
10/11/2022 11:36:08 MyPortal::Problem::Other
10/11/2022 11:53:47 Computer/Peripherals::Refresh Request
10/11/2022 11:58:32 Computer/Peripherals::Other
10/11/2022 12:00:50 Computer/Peripherals::Windows/PC::Install New::Monitor
10/11/2022 12:37:13 MyPortal::Other
10/11/2022 12:51:51 MyPortal::Problem::Other
10/11/2022 13:07:04 Software/Applications::Jabber
10/11/2022 13:08:26 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/11/2022 14:19:40 Software/Applications::Jabber
10/11/2022 14:32:44 Myportal::Add new Banner Security Access::Other
10/11/2022 14:33:23 Computer/Peripherals::Other
10/11/2022 14:39:26 Computer/Peripherals::Windows/PC::Problem::Other
10/11/2022 14:50:32 Computer/Peripherals::Please Select...
10/11/2022 14:51:21 Email::Other
10/11/2022 14:52:06 Multimedia/Audio Visual::Problem::Other
10/11/2022 15:29:18 Multimedia/Audio Visual::Other
10/11/2022 15:40:14 Email::Account issue
10/11/2022 16:05:44 Printing::Single User (local)::Problem::Other
10/11/2022 16:11:49 Software/Applications::SARS/eSARS::Please Select...
10/11/2022 17:15:15 Network::Other
10/11/2022 17:47:42 Network::Other
10/11/2022 20:43:45 Software/Applications::Please Select...
10/12/2022 07:19:41 Email::Other
10/12/2022 08:29:16 Multimedia/Audio Visual::Instructional/Classroom Emergency::How To::Day Time
10/12/2022 08:39:47 Email::Other
10/12/2022 08:48:40 Other
10/12/2022 08:50:17 Email::Account issue
10/12/2022 09:09:07 Computer/Peripherals::Please Select...
10/12/2022 09:37:43 Computer/Peripherals::Windows/PC::Consulting::Other
10/12/2022 09:38:20 Computer/Peripherals::Windows/PC::Install New::Other

10/12/2022 09:49:33 Software/Applications::Liquid Office
10/12/2022 10:00:07 Computer/Peripherals::Windows/PC::Other
10/12/2022 10:01:42 Telephone::Change::Other
10/12/2022 10:14:12 Telephone::Add::New Phone/Phone Number
10/12/2022 10:57:07 Multimedia/Audio Visual::Problem::Data Projector
10/12/2022 11:01:24 Computer/Peripherals::Other
10/12/2022 11:20:15 Network::Add New::Activate Network Port
10/12/2022 11:45:27 Printing::Managed Print System/PaperCut
10/12/2022 11:47:31 Printing::Networked::Problem::Other
10/12/2022 12:15:52 Printing::Pay For Print
10/12/2022 12:45:49 Computer/Peripherals::Other
10/12/2022 12:50:01 Computer/Peripherals::Other
10/12/2022 13:19:51 Email::Please Select
10/12/2022 13:20:17 Other
10/12/2022 13:22:39 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/12/2022 13:23:25 Other
10/12/2022 13:24:06 Computer/Peripherals::Please Select...
10/12/2022 13:25:16 Software/Applications::Zoom
10/12/2022 13:25:24 Network::Add New::Extend Wifi To New Location
10/12/2022 13:25:54 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/12/2022 13:28:14 Network::Add New::Activate Network Port
10/12/2022 13:53:49 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/12/2022 13:57:38 Other
10/12/2022 16:12:14 Computer/Peripherals::iPad
10/12/2022 16:19:36 MyPortal::Problem::Please Select...
10/12/2022 20:44:41 Network::Add New::Activate Network Port
10/13/2022 07:28:15 Multimedia/Audio Visual::Problem::Data Projector
10/13/2022 08:03:40 Computer/Peripherals::Other
10/13/2022 08:21:09 Myportal::Add new Banner Security Access::Student Module
10/13/2022 08:25:44 Software/Applications::Office 365
10/13/2022 08:34:15 Multimedia/Audio Visual::Problem::Other
10/13/2022 08:46:35 Software/Applications::Other
10/13/2022 09:14:07 Multimedia/Audio Visual::Problem::Sound/Speakers
10/13/2022 09:18:36 Email::Please Select
10/13/2022 10:01:54 Software/Applications::Jabber

10/13/2022 10:39:43 Software/Applications::Adobe Sign
10/13/2022 11:14:19 Telephone::Add::New Phone/Phone Number
10/13/2022 11:19:19 Computer/Peripherals::Other
10/13/2022 11:26:07 Computer/Peripherals::Apple/Macintosh::Problem::Monitor
10/13/2022 11:27:54 Computer/Peripherals::Apple/Macintosh::Problem::Monitor
10/13/2022 11:29:05 ETS Purchasing Consult
10/13/2022 11:57:48 Other
10/13/2022 12:02:36 Software/Applications::SARS/eSARS::Problem
10/13/2022 12:04:11 Software/Applications::Adobe::Other
10/13/2022 12:27:53 Software/Applications::Microsoft Office::Other
10/13/2022 12:32:22 Email::Other
10/13/2022 12:36:25 Software/Applications::Canvas
10/13/2022 12:51:05 MyPortal::Problem::Forgot my password/Locked Out
10/13/2022 12:58:07 Other
10/13/2022 13:02:46 Multimedia/Audio Visual::How To
10/13/2022 13:11:08 Printing::Managed Print System/PaperCut
10/13/2022 13:16:13 Computer/Peripherals::Surplus Removal Request
10/13/2022 14:43:18 Telephone::Problem::Other
10/13/2022 14:51:50 Email::Other
10/13/2022 15:04:07 Computer/Peripherals::Other
10/13/2022 15:19:12 Email::Other
10/13/2022 15:28:38 Printing::Please Select Printer Type...
10/13/2022 15:39:10 Telephone::Please Select...
10/13/2022 16:25:13 Printing::Please Select Printer Type...
10/13/2022 17:00:09 Software/Applications::Argos
10/13/2022 18:38:08 Computer/Peripherals::Refresh Request
10/13/2022 19:47:15 Myportal::Add new Banner Security Access::Finance Module::Please Select...
10/13/2022 20:43:26 Printing::Networked::Problem::Printer Broken/Not Printing
10/14/2022 07:14:20 MyPortal::Problem::Forgot my password/Locked Out
10/14/2022 07:54:38 Computer/Peripherals::Refresh Request
10/14/2022 08:11:20 MyPortal::Problem::Banner Reports
10/14/2022 08:40:18 Telephone::Problem::Other
10/14/2022 08:51:03 Network::Problem::No network connection::Single/Partial Building
10/14/2022 08:54:43 MyPortal::Problem::Banner Reports
10/14/2022 08:58:34 MyPortal::How To

10/14/2022 09:15:26 Email::Other
10/14/2022 09:27:15 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/14/2022 09:48:26 Computer/Peripherals::Apple/Macintosh::Problem::Virus/Malware
10/14/2022 10:12:35 Student Support::Email
10/14/2022 10:39:59 Multimedia/Audio Visual::Instructional/Classroom Emergency::How To::Day Time
10/14/2022 11:27:16 Security::Other
10/14/2022 12:05:21 MyPortal::Problem::Banner Reports
10/14/2022 12:28:37 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/14/2022 12:36:34 Computer/Peripherals::Windows/PC::Problem::Virus/Malware
10/14/2022 13:32:00 Computer/Peripherals::Please Select...
10/14/2022 13:49:37 Printing::Please Select Printer Type...
10/14/2022 13:55:48 Printing::Managed Print System/PaperCut
10/14/2022 13:58:14 Software/Applications::Jabber
10/14/2022 15:04:32 Printing::Managed Print System/PaperCut
10/14/2022 15:17:42 Network::Problem::Slow Network Connection
10/14/2022 16:24:39 Other
10/14/2022 18:03:40 Computer/Peripherals::Other
10/15/2022 11:15:34 MyPortal::Other
10/16/2022 10:04:21 MyPortal::How To
10/16/2022 16:17:34 Software/Applications::MFA
10/16/2022 16:35:49 Software/Applications::MFA
10/16/2022 22:39:40 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/16/2022 23:14:24 MyPortal::Other
10/17/2022 02:39:02 VDI issue
10/17/2022 07:44:59 Computer/Peripherals::Apple/Macintosh::Problem::Virus/Malware
10/17/2022 08:14:45 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/17/2022 08:23:22 Other
10/17/2022 09:13:18 Printing::Managed Print System/PaperCut
10/17/2022 09:28:13 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/17/2022 09:36:14 Computer/Peripherals::Other
10/17/2022 10:07:59 Myportal::Add new Banner Security Access::Other
10/17/2022 10:34:11 Software/Applications::Adobe::New Install
10/17/2022 10:43:21 Computer/Peripherals::Other
10/17/2022 10:45:41 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/17/2022 10:45:50 Multimedia/Audio Visual::Instructional/Classroom Emergency::How To::Day Time

10/17/2022 10:47:40 Printing::Please Select Printer Type...
10/17/2022 11:02:55 Voice Mail::How To::Change PIN
10/17/2022 11:09:24 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/17/2022 11:24:12 Software/Applications::Adobe::Problem
10/17/2022 11:41:43 Voice Mail::Problem::Reset Voicemail Password/PIN
10/17/2022 11:59:28 Computer/Peripherals::Windows/PC::Install New::Please Select...
10/17/2022 12:04:14 Software/Applications::Argos
10/17/2022 12:20:42 Student Support::Please Select...
10/17/2022 12:27:53 MyPortal::Other
10/17/2022 12:33:23 Network::Add New::Extend Wifi To New Location
10/17/2022 12:43:58 MyPortal::Problem::Faculty Leave Reporting
10/17/2022 13:17:00 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/17/2022 13:25:57 Computer/Peripherals::Refresh Request
10/17/2022 13:41:35 Network::Problem::Other
10/17/2022 13:44:17 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/17/2022 13:51:22 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/17/2022 14:04:19 Computer/Peripherals::Apple/Macintosh::Problem::Log in::Forgot Password
10/17/2022 14:16:54 Network::Problem::Other
10/17/2022 15:43:51 Other
10/17/2022 16:05:59 Software/Applications::Other
10/17/2022 16:33:56 Other
10/17/2022 16:47:41 Printing::Networked::Problem::Other
10/17/2022 17:29:29 Software/Applications::Adobe::New Install
10/17/2022 17:34:29 Software/Applications::Omni Update
10/17/2022 18:53:17 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/17/2022 19:01:07 Computer/Peripherals::Windows/PC::Install New::Other
10/17/2022 20:53:02 Computer/Peripherals::Windows/PC::Other
10/18/2022 07:20:03 Software/Applications::Jabber
10/18/2022 08:28:10 Printing::Managed Print System/PaperCut
10/18/2022 09:04:08 Computer/Peripherals::Other
10/18/2022 09:10:02 Multimedia/Audio Visual::Problem::Data Projector
10/18/2022 09:18:49 Printing::Networked::Problem::Printer Broken/Not Printing
10/18/2022 09:41:45 Printing::Managed Print System/PaperCut
10/18/2022 09:48:52 Network::Problem::Other
10/18/2022 10:15:33 Security::Other

10/18/2022 10:20:57 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/18/2022 10:23:34 Network::Add New::Activate Network Port
10/18/2022 10:46:41 Network::Problem::Wireless Network::Auto connect not working
10/18/2022 10:50:56 MyPortal::Problem::Admin pages/Banner 9
10/18/2022 11:21:14 MyPortal::Problem::Can't Log In
10/18/2022 11:45:12 Printing::Please Select Printer Type...
10/18/2022 12:07:25 Printing::Networked::Problem::Other
10/18/2022 12:21:37 Email::Account issue
10/18/2022 12:37:56 Email::Outlook Desktop Application::Apple/Mac::How To::Other
10/18/2022 12:46:15 Software/Applications::Adobe Sign
10/18/2022 12:50:39 MyPortal::Other
10/18/2022 13:00:26 Computer/Peripherals::Windows/PC::Install New::Computer
10/18/2022 13:03:09 Computer/Peripherals::Other
10/18/2022 13:25:27 Telephone::Other
10/18/2022 13:35:16 Software/Applications::Canvas
10/18/2022 13:38:21 Email::Other
10/18/2022 13:53:53 Computer/Peripherals::Apple/Macintosh::Problem::Log in::Other
10/18/2022 13:57:30 Computer/Peripherals::Refresh Request
10/18/2022 14:17:49 Other
10/18/2022 15:22:00 Software/Applications::Zoom
10/18/2022 15:30:20 Printing::Please Select Printer Type...
10/18/2022 15:49:20 Software/Applications::Adobe::Problem
10/18/2022 16:09:58 Computer/Peripherals::Other
10/18/2022 16:11:41 Software/Applications::SARS/eSARS::Other
10/18/2022 16:33:49 Other
10/18/2022 16:41:36 Myportal::Add new Banner Security Access::Finance Module::Please Select...
10/18/2022 17:10:12 MyPortal::Problem::Other
10/18/2022 17:21:22 Printing::Managed Print System/PaperCut
10/18/2022 17:58:49 Software/Applications::Hyperion
10/18/2022 18:18:08 Printing::Managed Print System/PaperCut
10/18/2022 18:25:13 Multimedia/Audio Visual::Problem::Other
10/19/2022 08:24:32 Email::Account issue
10/19/2022 08:36:27 Printing::Please Select Printer Type...
10/19/2022 08:53:23 Software/Applications::Jabber
10/19/2022 08:58:07 Other

10/19/2022 09:11:46 Multimedia/Audio Visual::Other
10/19/2022 09:21:53 Software/Applications::Liquid Office
10/19/2022 09:55:10 Printing::Managed Print System/PaperCut
10/19/2022 10:22:01 Multimedia/Audio Visual::Problem::Data Projector
10/19/2022 10:26:15 Printing::Managed Print System/PaperCut
10/19/2022 10:28:35 Email::Other
10/19/2022 10:40:23 Email::Account issue
10/19/2022 10:44:07 VDI issue
10/19/2022 10:47:31 Printing::Managed Print System/PaperCut
10/19/2022 10:54:27 MyPortal::Problem::Can't Log In
10/19/2022 11:02:24 Computer/Peripherals::Windows/PC::Problem::Please Select...
10/19/2022 11:02:39 Printing::Managed Print System/PaperCut
10/19/2022 11:10:02 Other
10/19/2022 11:28:21 Calendar::OWA (Outlook Web Application)::Problem::Other
10/19/2022 11:40:31 Email::OWA (Outlook Web Application)::Problem::Macintosh::Safari::Other
10/19/2022 11:46:41 Printing::Managed Print System/PaperCut
10/19/2022 11:54:38 Printing::Managed Print System/PaperCut
10/19/2022 11:57:16 Security::Remote Access/VPN::Add New (Req Mgmt Approval)
10/19/2022 12:13:17 Telephone::Change::Other
10/19/2022 12:29:22 MyPortal::Other
10/19/2022 13:05:15 Printing::Managed Print System/PaperCut
10/19/2022 13:21:21 Security::Other
10/19/2022 13:28:35 Other
10/19/2022 13:41:52 Network::Problem::Wireless Network::Auto connect not working
10/19/2022 13:50:08 Computer/Peripherals::Apple/Macintosh::Other
10/19/2022 13:56:33 Other
10/19/2022 14:41:44 Printing::Networked::Install
10/19/2022 14:45:07 Network::Add New::Activate Network Port
10/19/2022 15:20:26 Multimedia/Audio Visual::Problem::Data Projector
10/19/2022 15:30:14 Computer/Peripherals::Surplus Removal Request
10/19/2022 15:32:40 Multimedia/Audio Visual::Problem::Data Projector
10/19/2022 15:48:25 Other
10/19/2022 16:30:18 Printing::Networked::Install
10/19/2022 16:36:02 MyPortal::Problem::Can't Log In
10/19/2022 17:19:56 Software/Applications::ClockWork

10/20/2022 07:54:20 Computer/Peripherals::Other
10/20/2022 08:26:04 Network::Other
10/20/2022 09:04:02 Other
10/20/2022 09:22:50 Other
10/20/2022 09:28:40 Printing::Managed Print System/PaperCut
10/20/2022 09:34:54 Printing::Managed Print System/PaperCut
10/20/2022 09:38:00 Security::Other
10/20/2022 09:52:07 Software/Applications::Canvas
10/20/2022 10:10:02 Multimedia/Audio Visual::Problem::BlueRay/DVD/VHS
10/20/2022 10:48:08 Other
10/20/2022 10:50:10 Software/Applications::Other
10/20/2022 10:51:40 Telephone::Other
10/20/2022 10:59:11 MyPortal::Other
10/20/2022 11:12:18 Computer/Peripherals::Apple/Macintosh::Install New::Software Application
10/20/2022 11:14:43 Network::Problem::Slow Network Connection
10/20/2022 11:25:18 Network::Problem::No network connection::Multiple buildings
10/20/2022 11:48:16 Email::Other
10/20/2022 12:15:37 Myportal::Add new Banner Security Access::Other
10/20/2022 14:30:30 Computer/Peripherals::Surplus Removal Request
10/20/2022 14:49:54 Software/Applications::Other
10/20/2022 15:07:30 Software/Applications::CCCapply
10/20/2022 15:11:38 Software/Applications::Other
10/20/2022 15:34:18 Other
10/20/2022 15:56:30 Security::Other
10/20/2022 15:58:09 Email::Other
10/20/2022 16:39:09 Computer/Peripherals::Apple/Macintosh::Problem::Log in::Other
10/20/2022 16:56:38 Software/Applications::Adobe::Please Select
10/20/2022 16:59:31 MyPortal::Please Select...
10/20/2022 19:34:07 Email::Other
10/21/2022 09:20:32 Software/Applications::Adobe Sign
10/21/2022 09:33:08 Printing::Managed Print System/PaperCut
10/21/2022 10:44:43 MyPortal::Problem::Can't Log In
10/21/2022 10:45:42 MyPortal::Problem::Please Select...
10/21/2022 11:08:17 Computer/Peripherals::Windows/PC::Problem::Operating System Issue
10/21/2022 13:08:35 Network::Problem::Wireless Network::Can't access internet/services

10/21/2022 15:07:47 Network::Add New::Activate Network Port
10/21/2022 15:39:38 Email::Other
10/21/2022 16:55:30 Other
10/21/2022 21:51:31 Telephone::Other
10/24/2022 07:19:30 Software/Applications::Hyperion
10/24/2022 08:44:59 Software/Applications::ClockWork
10/24/2022 08:48:37 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/24/2022 08:55:01 Software/Applications::Adobe::Other
10/24/2022 09:15:01 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/24/2022 09:21:24 Software/Applications::Omni Update
10/24/2022 09:28:36 Software/Applications::Zoom
10/24/2022 09:39:49 Other
10/24/2022 09:41:04 Network::Please Select...
10/24/2022 09:49:30 Network::Problem::Wireless Network::Auto connect not working
10/24/2022 09:53:37 Software/Applications::Adobe::Problem
10/24/2022 10:13:02 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/24/2022 10:28:20 Printing::Single User (local)::Problem::Other
10/24/2022 10:50:48 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/24/2022 11:27:29 Printing::Print Server
10/24/2022 11:49:26 MyPortal::Problem::Other
10/24/2022 12:17:26 Computer/Peripherals::Other
10/24/2022 12:35:08 Email::Other
10/24/2022 12:49:42 Printing::Managed Print System/PaperCut
10/24/2022 12:54:14 Network::Problem::Wireless Network::Auto connect not working
10/24/2022 12:59:23 Printing::Networked::Other
10/24/2022 13:00:14 Computer/Peripherals::Apple/Macintosh::Problem::Other
10/24/2022 13:06:05 Printing::Managed Print System/PaperCut
10/24/2022 13:13:56 Computer/Peripherals::Please Select...
10/24/2022 13:26:24 Email::Other
10/24/2022 13:28:28 Myportal::Add new Banner Security Access::Other
10/24/2022 14:23:04 Printing::Networked::Problem::Other
10/24/2022 14:26:06 Other
10/24/2022 14:32:18 Printing::Managed Print System/PaperCut
10/24/2022 15:32:19 Computer/Peripherals::Windows/PC::Other
10/24/2022 15:36:50 Printing::Other

10/24/2022 15:51:56 MyPortal::Problem::BDMS
10/24/2022 16:02:42 Email::Outlook Desktop Application::Windows/PC::Please Select...
10/24/2022 16:03:28 Computer/Peripherals::Apple/Macintosh::Other
10/24/2022 16:07:37 Software/Applications::Other
10/24/2022 16:23:34 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/24/2022 16:27:16 Software/Applications::Zoom
10/24/2022 17:00:20 MyPortal::Problem::Other
10/24/2022 19:43:53 Printing::Managed Print System/PaperCut
10/24/2022 20:01:02 Printing::Networked::Problem::Other
10/25/2022 06:12:33 Printing::Please Select Printer Type...
10/25/2022 07:57:16 Printing::Managed Print System/PaperCut
10/25/2022 08:29:11 Computer/Peripherals::Other
10/25/2022 08:44:19 Computer/Peripherals::Windows/PC::Problem::Mouse
10/25/2022 08:46:28 Printing::Managed Print System/PaperCut
10/25/2022 08:52:36 Printing::Please Select Printer Type...
10/25/2022 09:16:56 Other
10/25/2022 09:24:05 Software/Applications::Adobe Sign
10/25/2022 09:30:12 Printing::Managed Print System/PaperCut
10/25/2022 09:40:20 Computer/Peripherals::Other
10/25/2022 09:41:39 Printing::Managed Print System/PaperCut
10/25/2022 09:47:54 Software/Applications::SARS/eSARS::New Account
10/25/2022 09:54:38 Calendar::OWA (Outlook Web Application)::Problem::Error Message
10/25/2022 10:01:50 Multimedia/Audio Visual::Instructional/Classroom Emergency::Please Select...
10/25/2022 10:28:15 Myportal::Add new Banner Security Access::Student Module
10/25/2022 10:31:17 Printing::Managed Print System/PaperCut
10/25/2022 10:52:15 Computer/Peripherals::Windows/PC::Problem::Other
10/25/2022 10:58:43 Computer/Peripherals::Windows/PC::Problem::Monitor
10/25/2022 11:15:43 Printing::Managed Print System/PaperCut
10/25/2022 11:18:14 Email::Please Select
10/25/2022 11:22:17 Software/Applications::Browser::Chrome
10/25/2022 11:37:24 Printing::Managed Print System/PaperCut
10/25/2022 11:54:23 Software/Applications::Argos
10/25/2022 12:01:01 Computer/Peripherals::Windows/PC::Problem::Other
10/25/2022 12:03:10 Printing::Managed Print System/PaperCut
10/25/2022 12:36:45 Printing::Managed Print System/PaperCut

10/25/2022 12:43:05 Computer/Peripherals::Windows/PC::Other
10/25/2022 12:53:43 Other
10/25/2022 12:57:51 Myportal::Add new Banner Security Access::Finance Module::SSB
10/25/2022 13:42:36 Software/Applications::MFA
10/25/2022 13:54:13 Software/Applications::MFA
10/25/2022 14:02:13 Software/Applications::Adobe Sign
10/25/2022 14:02:25 MyPortal::Other
10/25/2022 14:14:00 Printing::Managed Print System/PaperCut
10/25/2022 14:24:50 Printing::Please Select Printer Type...
10/25/2022 14:52:34 Computer/Peripherals::Other
10/25/2022 15:08:38 Security::Other
10/25/2022 15:17:06 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/25/2022 16:05:12 Printing::Managed Print System/PaperCut
10/25/2022 17:29:39 Security::Change::Standard Change Request
10/25/2022 19:25:40 Email::Account issue
10/25/2022 19:31:11 Email::Account issue
10/26/2022 00:40:49 Software/Applications::Other
10/26/2022 06:18:14 Software/Applications::Zoom
10/26/2022 08:26:16 MyPortal::Problem::Degree Works
10/26/2022 08:40:06 Network::Other
10/26/2022 08:44:11 Printing::Managed Print System/PaperCut
10/26/2022 08:46:36 Printing::Print Server
10/26/2022 08:58:08 Computer/Peripherals::Other
10/26/2022 09:03:49 Software/Applications::SARS/eSARS::Please Select...
10/26/2022 09:32:32 Telephone::Jabber::Problem
10/26/2022 10:25:15 Software/Applications::Adobe Sign
10/26/2022 10:30:23 Software/Applications::Sunopsis
10/26/2022 10:41:29 Printing::Networked::Problem::Printer Broken/Not Printing
10/26/2022 11:37:45 Computer/Peripherals::Apple/Macintosh::Problem::Other
10/26/2022 11:43:58 Computer/Peripherals::Please Select...
10/26/2022 12:41:11 Printing::Managed Print System/PaperCut
10/26/2022 12:47:02 Printing::Please Select Printer Type...
10/26/2022 12:55:57 Multimedia/Audio Visual::Problem::Document Camera
10/26/2022 13:21:50 Telephone::Change::Other
10/26/2022 13:32:24 Printing::Networked::Problem::Other

10/26/2022 13:55:46 Software/Applications::Zoom
10/26/2022 14:33:46 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/26/2022 14:47:02 Software/Applications::Hyperion
10/26/2022 15:24:29 MyPortal::Other
10/26/2022 15:32:37 Software/Applications::Adobe Sign
10/26/2022 15:51:30 Multimedia/Audio Visual::Other
10/26/2022 16:14:55 Telephone::Jabber::Problem
10/26/2022 16:29:38 Computer/Peripherals::Other
10/26/2022 16:37:26 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/26/2022 17:31:51 Printing::Managed Print System/PaperCut
10/26/2022 17:33:46 Printing::Managed Print System/PaperCut
10/26/2022 17:56:18 Myportal::Add new Banner Security Access::Finance Module::Please Select...
10/26/2022 18:45:12 Computer/Peripherals::Other
10/27/2022 07:58:51 Multimedia/Audio Visual::Problem::Sound/Speakers
10/27/2022 08:11:25 MyPortal::Problem::Can't Log In
10/27/2022 09:12:41 Other
10/27/2022 09:21:49 Email::Other
10/27/2022 09:31:16 Printing::Managed Print System/PaperCut
10/27/2022 10:03:06 Email::Other
10/27/2022 10:27:06 Other
10/27/2022 11:02:47 Computer/Peripherals::Apple/Macintosh::Install New::Computer
10/27/2022 11:30:59 Software/Applications::Other
10/27/2022 11:35:23 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/27/2022 12:08:20 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/27/2022 12:32:35 Software/Applications::Jabber
10/27/2022 12:54:19 Computer/Peripherals::Windows/PC::Other
10/27/2022 12:58:46 Computer/Peripherals::Surplus Removal Request
10/27/2022 13:25:10 Email::Outlook Desktop Application::Apple/Mac::Problem::Cannot Send/Receive Email
10/27/2022 14:00:47 Email::Account issue
10/27/2022 15:01:23 Other
10/27/2022 15:56:33 Multimedia/Audio Visual::Other
10/27/2022 16:05:19 Printing::Networked::Install
10/27/2022 16:49:40 Computer/Peripherals::Please Select...
10/27/2022 18:54:59 Printing::Managed Print System/PaperCut
10/27/2022 21:25:05 Software/Applications::Adobe Sign

10/28/2022 00:04:45 Multimedia/Audio Visual::Please Select...
10/28/2022 00:07:37 Other
10/28/2022 07:23:51 Other
10/28/2022 09:42:13 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/28/2022 11:05:09 Computer/Peripherals::Windows/PC::Install New::Operating System
10/28/2022 11:08:45 MyPortal::Problem::Admin pages/Banner 9
10/28/2022 12:03:37 MyPortal::Problem::Tiles Are Missing
10/28/2022 12:05:24 Software/Applications::Office 365
10/28/2022 12:42:10 Myportal::Add new Banner Security Access::Student Module
10/28/2022 13:25:58 Multimedia/Audio Visual::Problem::Digital/Flat Panel Display
10/28/2022 14:11:55 Multimedia/Audio Visual::Please Select...
10/28/2022 15:48:23 Software/Applications::Adobe Sign
10/28/2022 15:50:19 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
10/28/2022 17:08:40 Network::Other
10/30/2022 09:22:42 Computer/Peripherals::Apple/Macintosh::Problem::Operating System Issue
10/31/2022 08:22:21 MyPortal::Problem::Can't Log In
10/31/2022 08:31:00 Printing::Managed Print System/PaperCut
10/31/2022 08:46:44 Telephone::Change::Other
10/31/2022 08:52:00 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/31/2022 08:58:59 Software/Applications::Adobe Sign
10/31/2022 09:10:56 Computer/Peripherals::Windows/PC::Other
10/31/2022 09:15:07 Printing::Networked::Problem::Other
10/31/2022 09:40:55 Software/Applications::Liquid Office
10/31/2022 09:44:44 Computer/Peripherals::Apple/Macintosh::Lock/Unlock
10/31/2022 09:54:16 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
10/31/2022 09:58:51 Computer/Peripherals::Windows/PC::Other
10/31/2022 10:14:05 Network::Other
10/31/2022 10:15:12 Other
10/31/2022 11:21:57 Printing::Single User (local)::Problem::Printer Broken/Not Printing
10/31/2022 11:31:56 Printing::Managed Print System/PaperCut
10/31/2022 11:34:33 MyPortal::Problem::Can't Log In
10/31/2022 12:04:50 Other
10/31/2022 12:06:22 Printing::Single User (local)::Problem::Printer Broken/Not Printing
10/31/2022 12:06:49 Email::Account issue
10/31/2022 12:08:48 Printing::Managed Print System/PaperCut

10/31/2022 12:34:07 Printing::Please Select Printer Type...
10/31/2022 12:50:30 Printing::Networked::Problem::Please Select...
10/31/2022 12:56:10 Software/Applications::Adobe Sign
10/31/2022 12:56:48 Network::Other
10/31/2022 13:14:57 Printing::Managed Print System/PaperCut
10/31/2022 13:20:37 Printing::Managed Print System/PaperCut
10/31/2022 13:21:58 Software/Applications::Office 365
10/31/2022 13:28:24 Multimedia/Audio Visual::Other
10/31/2022 13:43:52 Computer/Peripherals::Surplus Removal Request
10/31/2022 13:52:06 Email::Please Select
10/31/2022 14:10:35 Software/Applications::SARS/eSARS::Other
10/31/2022 14:33:32 Multimedia/Audio Visual::Problem::Digital/Flat Panel Display
10/31/2022 15:12:11 MyPortal::Problem::Other
10/31/2022 15:14:27 Software/Applications::Adobe::Problem
10/31/2022 15:19:09 Multimedia/Audio Visual::Problem::Other
10/31/2022 15:57:11 Email::Other
10/31/2022 16:08:43 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Please Select...
10/31/2022 16:44:46 Printing::Managed Print System/PaperCut
10/31/2022 21:13:01 Software/Applications::Argos
11/01/2022 07:35:24 Computer/Peripherals::Other
11/01/2022 08:12:02 Other
11/01/2022 08:30:20 Telephone::Add::New Phone/Phone Number
11/01/2022 09:42:52 Email::Please Select
11/01/2022 10:01:14 Software/Applications::Adobe::Please Select
11/01/2022 10:03:43 Voice Mail::How To::Change PIN
11/01/2022 10:05:17 Computer/Peripherals::Please Select...
11/01/2022 10:05:57 Telephone::Change::Other
11/01/2022 10:50:58 MyPortal::Other
11/01/2022 11:28:52 Computer/Peripherals::Other
11/01/2022 11:38:45 Computer/Peripherals::Apple/Macintosh::Problem::Other
11/01/2022 11:41:22 Email::OWA (Outlook Web Application)::Problem::Macintosh::Please Select Browser
11/01/2022 11:49:01 Computer/Peripherals::Refresh Request
11/01/2022 12:40:09 Computer/Peripherals::Apple/Macintosh::Other
11/01/2022 12:43:01 Computer/Peripherals::Windows/PC::Other
11/01/2022 12:44:28 Software/Applications::Other

11/01/2022 12:59:06 MyPortal::Please Select...
11/01/2022 13:10:22 Network::How To
11/01/2022 13:17:40 Computer/Peripherals::Please Select...
11/01/2022 13:58:48 Student Support::Please Select...
11/01/2022 14:58:14 Computer/Peripherals::Windows/PC::Other
11/01/2022 15:13:54 MyPortal::How To
11/01/2022 16:47:06 Printing::Other
11/01/2022 16:48:52 Other
11/01/2022 16:50:05 Other
11/02/2022 07:18:29 Telephone::Change::Other
11/02/2022 07:22:53 Software/Applications::Hyperion
11/02/2022 09:00:57 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/02/2022 09:08:41 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/02/2022 09:20:04 Software/Applications::Other
11/02/2022 09:39:55 Network::Change::Other (Req Mgmt Approval)
11/02/2022 09:46:18 Printing::Print Server
11/02/2022 10:02:49 Printing::Managed Print System/PaperCut
11/02/2022 10:05:38 Software/Applications::Zoom
11/02/2022 11:50:08 Network::Problem::Other
11/02/2022 11:57:08 Computer/Peripherals::Windows/PC::Problem::Operating System Issue
11/02/2022 12:14:43 Computer/Peripherals::Please Select...
11/02/2022 12:54:05 MyPortal::Retiree Issue
11/02/2022 13:18:15 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/02/2022 13:20:51 Computer/Peripherals::Refresh Request
11/02/2022 13:21:28 Computer/Peripherals::Apple/Macintosh::Other
11/02/2022 14:16:58 MyPortal::Please Select...
11/02/2022 14:41:44 Email::Other
11/02/2022 14:54:27 Other
11/02/2022 14:59:09 Telephone::Other
11/02/2022 16:00:56 MyPortal::Other
11/02/2022 16:18:12 MyPortal::Problem::Employee Web Services
11/02/2022 16:30:58 Printing::Managed Print System/PaperCut
11/02/2022 17:47:12 Printing::Managed Print System/PaperCut
11/02/2022 18:02:43 Myportal::Add new Banner Security Access::Finance Module::Please Select...
11/02/2022 22:54:09 Multimedia/Audio Visual::Problem::Data Projector

11/03/2022 05:15:53 Other
11/03/2022 06:52:57 Other
11/03/2022 08:20:08 Computer/Peripherals::Windows/PC::Other
11/03/2022 08:35:50 Multimedia/Audio Visual::Problem::Console Computer
11/03/2022 08:47:43 Other
11/03/2022 08:49:46 MyPortal::Other
11/03/2022 08:51:07 Multimedia/Audio Visual::Problem::Console Control Panel::Computer Input
11/03/2022 08:58:45 Printing::Managed Print System/PaperCut
11/03/2022 08:59:31 Computer/Peripherals::Apple/Macintosh::Other
11/03/2022 09:10:31 Software/Applications::Adobe Sign
11/03/2022 09:18:18 Printing::Managed Print System/PaperCut
11/03/2022 09:44:34 Multimedia/Audio Visual::Other
11/03/2022 09:55:06 Multimedia/Audio Visual::Problem::Data Projector
11/03/2022 10:21:38 Computer/Peripherals::Refresh Request
11/03/2022 10:25:06 Computer/Peripherals::Refresh Request
11/03/2022 10:28:34 Software/Applications::Other
11/03/2022 10:30:18 Network::Add New::Activate Network Port
11/03/2022 10:33:45 MyPortal::How To
11/03/2022 10:36:59 Computer/Peripherals::Windows/PC::How To::Back Up Data or Recovery
11/03/2022 11:07:35 Network::Problem::Other
11/03/2022 11:10:11 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/03/2022 11:29:06 MyPortal::Other
11/03/2022 11:31:06 Printing::Networked::Other
11/03/2022 11:43:10 Software/Applications::Other
11/03/2022 12:00:19 Computer/Peripherals::Apple/Macintosh::Problem::Other
11/03/2022 12:12:39 Software/Applications::Zoom
11/03/2022 12:30:02 Computer/Peripherals::Other
11/03/2022 12:56:30 Telephone::Jabber::New
11/03/2022 13:32:18 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/03/2022 13:35:58 Computer/Peripherals::Apple/Macintosh::Problem::Mouse
11/03/2022 14:02:22 MyPortal::Other
11/03/2022 14:06:55 Software/Applications::SARS/eSARS::Please Select...
11/03/2022 14:07:51 MyPortal::Problem::Forgot my password/Locked Out
11/03/2022 14:35:49 Computer/Peripherals::Other
11/03/2022 14:38:37 Computer/Peripherals::Other

11/03/2022 14:44:41 MyPortal::Please Select...
11/03/2022 15:22:43 Software/Applications::Adobe Sign
11/03/2022 15:55:30 ETS Purchasing Consult
11/03/2022 15:57:55 MyPortal::Please Select...
11/03/2022 16:08:24 Printing::Managed Print System/PaperCut
11/03/2022 16:31:00 MyPortal::Problem::Other
11/03/2022 16:49:59 MyPortal::Problem::Can't Log In
11/03/2022 17:01:45 MyPortal::How To
11/03/2022 17:47:44 MyPortal::Other
11/03/2022 19:35:51 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Evening
11/03/2022 22:13:06 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/04/2022 08:57:08 MyPortal::Other
11/04/2022 09:03:52 MyPortal::Other
11/04/2022 09:29:37 MyPortal::Please Select...
11/04/2022 10:45:18 MyPortal::Please Select...
11/04/2022 12:00:33 Telephone::Other
11/04/2022 12:22:28 Calendar::Outlook Desktop Client::Other
11/04/2022 12:24:27 Other
11/04/2022 12:28:13 Software/Applications::SARS/eSARS::New Account
11/04/2022 13:02:51 Computer/Peripherals::Refresh Request
11/04/2022 13:12:42 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/04/2022 16:12:51 Myportal::Remove Banner Security Access::Please Select...
11/06/2022 08:53:50 Printing::Managed Print System/PaperCut
11/06/2022 15:34:51 Software/Applications::MFA
11/06/2022 22:27:04 Software/Applications::MFA
11/07/2022 07:25:42 Telephone::Problem::Damaged Phone Cable
11/07/2022 07:59:12 Printing::Managed Print System/PaperCut
11/07/2022 08:28:39 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/07/2022 08:53:37 Printing::Managed Print System/PaperCut
11/07/2022 08:54:20 Other
11/07/2022 09:00:12 Computer/Peripherals::Other
11/07/2022 09:35:57 Student Support::MyPortal::Password
11/07/2022 10:00:24 Printing::Other
11/07/2022 10:09:41 MyPortal::Problem::Can't Log In
11/07/2022 10:32:44 MyPortal::Other

11/07/2022 11:01:49 Printing::Managed Print System/PaperCut
11/07/2022 11:21:46 Voice Mail::Change::To Default Password
11/07/2022 11:36:14 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/07/2022 11:41:10 Network::Problem::No network connection::Single/Partial Building
11/07/2022 11:46:15 Computer/Peripherals::Windows/PC::Problem::Monitor
11/07/2022 11:48:26 MyPortal::Problem::Can't Log In
11/07/2022 11:58:11 Other
11/07/2022 12:32:54 Computer/Peripherals::Refresh Request
11/07/2022 13:41:57 Network::Problem::Slow Network Connection
11/07/2022 14:09:33 Multimedia/Audio Visual::Other
11/07/2022 14:17:01 MyPortal::Problem::Admin pages/Banner 9
11/07/2022 14:36:04 Computer/Peripherals::Please Select...
11/07/2022 15:19:43 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/07/2022 15:24:08 Printing::Managed Print System/PaperCut
11/07/2022 15:25:49 Computer/Peripherals::Surplus Removal Request
11/07/2022 16:10:59 Printing::Print Server
11/07/2022 16:27:08 Computer/Peripherals::Apple/Macintosh::Please Select...
11/07/2022 17:04:22 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/07/2022 17:15:28 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/07/2022 17:44:19 Email::Other
11/07/2022 19:51:51 Computer/Peripherals::Apple/Macintosh::Problem::Please Select...
11/07/2022 21:40:20 Computer/Peripherals::Other
11/08/2022 07:18:21 Printing::Managed Print System/PaperCut
11/08/2022 08:25:25 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/08/2022 09:05:36 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
11/08/2022 09:32:19 Printing::Networked::Problem::Printer Broken/Not Printing
11/08/2022 09:33:41 Network::Problem::No network connection::Single/Partial Building
11/08/2022 09:38:15 Telephone::Change::Other
11/08/2022 09:59:59 Software/Applications::Zoom
11/08/2022 10:03:35 Computer/Peripherals::Apple/Macintosh::Problem::Monitor
11/08/2022 10:06:18 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
11/08/2022 10:37:15 Computer/Peripherals::Apple/Macintosh::Install New::Other
11/08/2022 10:48:47 Multimedia/Audio Visual::Other
11/08/2022 11:42:43 Software/Applications::Adobe::Update
11/08/2022 11:46:19 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password

11/08/2022 12:01:45 Software/Applications::Please Select...
11/08/2022 12:19:38 Network::Please Select...
11/08/2022 12:23:44 Myportal::Add new Banner Security Access::Student Module
11/08/2022 12:34:35 Multimedia/Audio Visual::Problem::Sound/Speakers
11/08/2022 13:27:02 Multimedia/Audio Visual::Problem::Sound/Speakers
11/08/2022 14:36:11 Email::Please Select
11/08/2022 14:46:33 Computer/Peripherals::Refresh Request
11/08/2022 15:00:48 Student Support::MyPortal::Password
11/08/2022 15:06:45 Computer/Peripherals::Windows/PC::Other
11/08/2022 15:08:50 MyPortal::Problem::Faculty Leave Reporting
11/08/2022 16:01:29 Student Support::MyPortal::Other
11/08/2022 16:01:56 Printing::Managed Print System/PaperCut
11/08/2022 16:16:24 Other
11/08/2022 16:27:27 MyPortal::Please Select...
11/08/2022 18:28:58 Software/Applications::Canvas
11/09/2022 08:31:44 Network::Problem::Wireless Network::Can't access internet/services
11/09/2022 08:42:47 Computer/Peripherals::Other
11/09/2022 08:50:30 Student Support::Please Select...
11/09/2022 08:53:36 Student Support::Please Select...
11/09/2022 08:55:03 Multimedia/Audio Visual::Problem::Please Select...
11/09/2022 09:07:00 Printing::Other
11/09/2022 10:17:51 Computer/Peripherals::Other
11/09/2022 10:22:04 Network::Add New::Activate Network Port
11/09/2022 10:35:11 MyPortal::Problem::Can't Log In
11/09/2022 11:09:07 Printing::Managed Print System/PaperCut
11/09/2022 11:32:56 Security::Change::Standard Change Request
11/09/2022 11:35:56 Email::Account issue
11/09/2022 11:36:14 Other
11/09/2022 11:36:47 Email::Outlook Desktop Application::Windows/PC::Problem::Other
11/09/2022 11:36:56 Computer/Peripherals::Windows/PC::Lock/Unlock
11/09/2022 11:50:09 Computer/Peripherals::Please Select...
11/09/2022 12:01:30 Software/Applications::Microsoft Office::Update
11/09/2022 12:13:11 Network::Problem::No network connection::Single/Partial Building
11/09/2022 12:50:19 Other
11/09/2022 13:16:54 Software/Applications::Adobe::New Install

11/09/2022 13:21:00 Software/Applications::Hyperion
11/09/2022 13:22:07 Telephone::Add::New Phone/Phone Number
11/09/2022 13:33:24 Email::Account issue
11/09/2022 13:39:47 Student Support::Please Select...
11/09/2022 13:42:00 Myportal::Add new Banner Security Access::Student Module
11/09/2022 13:45:55 Computer/Peripherals::Windows/PC::Problem::Please Select...
11/09/2022 13:47:27 MyPortal::Other
11/09/2022 14:10:02 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/09/2022 14:21:51 Software/Applications::Jabber
11/09/2022 14:27:16 Computer/Peripherals::Please Select...
11/09/2022 14:37:17 Computer/Peripherals::Surplus Removal Request
11/09/2022 14:40:52 Computer/Peripherals::Apple/Macintosh::Lock/Unlock
11/09/2022 14:41:56 Computer/Peripherals::Apple/Macintosh::Lock/Unlock
11/09/2022 14:43:40 Computer/Peripherals::Apple/Macintosh::Problem::Monitor
11/09/2022 14:53:29 Computer/Peripherals::Apple/Macintosh::Problem::Operating System Issue
11/09/2022 14:59:18 Software/Applications::Adobe Sign
11/09/2022 15:25:11 Software/Applications::Cornerstone
11/09/2022 16:01:28 Telephone::Add::New Phone/Phone Number
11/09/2022 16:19:34 MyPortal::Other
11/09/2022 16:34:34 MyPortal::Other
11/09/2022 16:47:16 Email::Account issue
11/09/2022 17:36:52 Computer/Peripherals::Surplus Removal Request
11/09/2022 21:14:26 Email::Other
11/09/2022 21:17:25 Myportal::Remove Banner Security Access::Please Select...
11/09/2022 22:08:06 Software/Applications::Canvas
11/10/2022 07:11:57 Computer/Peripherals::Windows/PC::Other
11/10/2022 09:21:46 Computer/Peripherals::Refresh Request
11/10/2022 09:26:03 Software/Applications::Please Select...
11/10/2022 09:35:47 Software/Applications::Adobe::New Install
11/10/2022 09:44:43 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/10/2022 09:53:05 Computer/Peripherals::Apple/Macintosh::Problem::Other
11/10/2022 09:56:57 Computer/Peripherals::Windows/PC::Other
11/10/2022 10:25:28 MyPortal::Problem::Can't Log In
11/10/2022 10:25:47 MyPortal::Problem::Can't Log In
11/10/2022 10:57:58 Computer/Peripherals::Refresh Request

11/10/2022 11:13:34 Voice Mail::Change::To Default Password
11/10/2022 11:29:33 Telephone::Other
11/10/2022 11:57:12 Network::Problem::No network connection::Single/Partial Building
11/10/2022 12:20:06 Network::Please Select...
11/10/2022 12:49:50 Printing::Managed Print System/PaperCut
11/10/2022 12:54:53 Software/Applications::Jabber
11/10/2022 13:08:21 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/10/2022 13:21:44 MyPortal::Other
11/10/2022 13:46:14 Other
11/10/2022 13:53:20 Software/Applications::Adobe Sign
11/10/2022 14:13:16 Other
11/10/2022 14:16:29 Network::Please Select...
11/10/2022 14:58:05 Other
11/10/2022 15:44:03 MyPortal::Other
11/11/2022 06:40:42 Multimedia/Audio Visual::Problem::Data Projector
11/12/2022 16:25:24 MyPortal::Other
11/14/2022 08:02:35 Printing::Other
11/14/2022 08:15:49 Software/Applications::Liquid Office
11/14/2022 09:05:09 Email::Other
11/14/2022 09:31:16 Multimedia/Audio Visual::Please Select...
11/14/2022 10:37:08 Computer/Peripherals::Apple/Macintosh::Install New::Computer
11/14/2022 11:17:32 Computer/Peripherals::Please Select...
11/14/2022 11:27:37 MyPortal::Please Select...
11/14/2022 12:01:28 Computer/Peripherals::Windows/PC::Please Select...
11/14/2022 12:44:49 Email::Please Select
11/14/2022 12:49:13 Email::Other
11/14/2022 13:15:05 Computer/Peripherals::Apple/Macintosh::Problem::Monitor
11/14/2022 13:16:49 Software/Applications::Other
11/14/2022 13:25:08 Computer/Peripherals::Refresh Request
11/14/2022 13:57:48 Software/Applications::Liquid Office
11/14/2022 14:09:26 Voice Mail::Other
11/14/2022 14:52:05 Software/Applications::Other
11/14/2022 15:05:27 Email::Other
11/14/2022 15:30:17 Security::Remote Access/VPN::Please Select
11/14/2022 16:55:46 Multimedia/Audio Visual::Problem::Sound/Speakers

11/14/2022 18:43:02 Printing::Networked::Problem::Printer Broken/Not Printing
11/15/2022 07:41:40 Printing::Managed Print System/PaperCut
11/15/2022 08:26:44 Computer/Peripherals::Windows/PC::Problem::Other
11/15/2022 09:07:23 Printing::Networked::Other
11/15/2022 09:34:45 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/15/2022 09:54:33 Email::Account issue
11/15/2022 10:04:42 Printing::Managed Print System/PaperCut
11/15/2022 10:42:47 Printing::Please Select Printer Type...
11/15/2022 10:42:53 Other
11/15/2022 10:46:02 Software/Applications::Liquid Office
11/15/2022 10:47:18 Software/Applications::Liquid Office
11/15/2022 10:51:12 Software/Applications::Liquid Office
11/15/2022 10:59:18 Software/Applications::Liquid Office
11/15/2022 11:13:01 Printing::Networked::Problem::Printer Not Listed
11/15/2022 11:35:38 MyPortal::Please Select...
11/15/2022 11:37:49 Software/Applications::Liquid Office
11/15/2022 12:22:01 Computer/Peripherals::Other
11/15/2022 12:27:09 MyPortal::Other
11/15/2022 12:34:39 Software/Applications::SARS/eSARS::Problem
11/15/2022 14:19:36 MyPortal::Other
11/15/2022 14:36:03 Computer/Peripherals::Other
11/15/2022 14:56:11 Telephone::Other
11/15/2022 15:13:20 Software/Applications::ClockWork
11/15/2022 15:35:01 Computer/Peripherals::Other
11/15/2022 15:37:57 Computer/Peripherals::Other
11/15/2022 16:34:31 Multimedia/Audio Visual::Other
11/15/2022 16:35:33 Other
11/16/2022 07:35:44 Calendar::OWA (Outlook Web Application)::How To::Share Calendar
11/16/2022 07:42:37 MyPortal::Problem::Please Select...
11/16/2022 08:03:49 Software/Applications::Adobe::New Install
11/16/2022 08:41:26 Software/Applications::Liquid Office
11/16/2022 08:49:44 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/16/2022 09:05:51 Computer/Peripherals::Windows/PC::Problem::Other
11/16/2022 09:29:42 Myportal::Add new Banner Security Access::Student Module
11/16/2022 09:42:58 Telephone::Other

11/16/2022 10:05:32 MyPortal::Other
11/16/2022 10:09:00 MyPortal::Other
11/16/2022 10:20:40 Software/Applications::Jabber
11/16/2022 10:24:00 Network::Add New::Activate Network Port
11/16/2022 10:24:22 Other
11/16/2022 10:36:51 Telephone::Change::Other
11/16/2022 10:40:15 Myportal::Add new Banner Security Access::Finance Module::Please Select...
11/16/2022 10:52:33 Multimedia/Audio Visual::How To
11/16/2022 11:00:38 Myportal::Add new Banner Security Access::Finance Module::Please Select...
11/16/2022 11:25:53 Computer/Peripherals::Other
11/16/2022 12:40:08 Printing::Please Select Printer Type...
11/16/2022 13:08:43 Multimedia/Audio Visual::Problem::Document Camera
11/16/2022 13:32:05 MyPortal::Problem::Can't Log In
11/16/2022 13:40:15 Software/Applications::Adobe Sign
11/16/2022 13:54:59 Printing::Managed Print System/PaperCut
11/16/2022 14:05:06 Multimedia/Audio Visual::Problem::Sound/Speakers
11/16/2022 14:18:08 Printing::Networked::Problem::Printer Not Listed
11/16/2022 14:29:20 Printing::Networked::Install
11/16/2022 15:52:00 Software/Applications::Please Select...
11/16/2022 16:22:58 Software/Applications::Please Select...
11/16/2022 16:28:59 Computer/Peripherals::Please Select...
11/16/2022 16:35:58 Printing::Managed Print System/PaperCut
11/16/2022 17:09:15 Software/Applications::Microsoft Office::Please Select...
11/17/2022 05:36:04 Software/Applications::Omni Update
11/17/2022 08:36:31 Printing::Other
11/17/2022 09:02:23 Calendar::Outlook Desktop Client::Other
11/17/2022 09:21:35 Telephone::Jabber::New
11/17/2022 09:24:21 Myportal::Add new Banner Security Access::Student Module
11/17/2022 09:25:05 Security::Remote Access/VPN::Please Select
11/17/2022 09:31:26 Software/Applications::Adobe::New Install
11/17/2022 09:40:06 Software/Applications::Other
11/17/2022 09:59:59 MyPortal::Problem::Can't Log In
11/17/2022 10:19:21 Software/Applications::Microsoft Office::Problem::Word
11/17/2022 10:41:49 Software/Applications::Other
11/17/2022 10:46:03 Software/Applications::Please Select...

11/17/2022 10:55:25 Network::Problem::Other
11/17/2022 11:24:25 Software/Applications::Adobe Sign
11/17/2022 12:34:58 MyPortal::Problem::Tiles Are Missing
11/17/2022 13:23:59 Myportal::Add new Banner Security Access::Human Resource Module
11/17/2022 14:39:01 Other
11/17/2022 15:18:46 Software/Applications::Microsoft Office::Problem::Word
11/17/2022 15:44:47 Computer/Peripherals::iPad
11/17/2022 15:49:08 Other
11/17/2022 16:12:54 Computer/Peripherals::Windows/PC::Problem::Operating System Issue
11/17/2022 16:19:13 Computer/Peripherals::Windows/PC::Problem::Please Select...
11/17/2022 16:31:21 Computer/Peripherals::Windows/PC::Problem::Will Not Boot
11/17/2022 16:40:57 Software/Applications::Argos
11/17/2022 18:03:45 Software/Applications::Other
11/17/2022 19:50:20 Multimedia/Audio Visual::Problem::Document Camera
11/18/2022 08:15:07 MyPortal::Other
11/18/2022 09:30:42 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/18/2022 09:59:38 Software/Applications::Other
11/18/2022 10:06:26 Software/Applications::Adobe Sign
11/18/2022 10:20:28 Software/Applications::Adobe Sign
11/18/2022 11:51:56 Network::How To
11/18/2022 11:59:21 Computer/Peripherals::Windows/PC::Problem::Virus Definitions Needs To Be Updated
11/18/2022 12:41:17 Computer/Peripherals::Windows/PC::Problem::Monitor
11/18/2022 12:50:40 Email::Other
11/18/2022 12:50:41 Software/Applications::Adobe::Update
11/18/2022 12:53:04 Other
11/18/2022 13:12:48 Software/Applications::Other
11/18/2022 13:16:41 Computer/Peripherals::Apple/Macintosh::Other
11/18/2022 13:42:07 MyPortal::Problem::Received Error Message
11/18/2022 14:14:43 Computer/Peripherals::Refresh Request
11/18/2022 14:52:03 MyPortal::Problem::Roster Issues
11/18/2022 14:58:02 Computer/Peripherals::Apple/Macintosh::Install New::Computer
11/18/2022 16:05:02 Email::Other
11/21/2022 06:06:48 Email::Other
11/21/2022 08:02:37 MyPortal::Other
11/21/2022 08:58:49 Email::Other

11/21/2022 09:18:16 MyPortal::Other
11/21/2022 09:36:17 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/21/2022 10:18:25 Email::Other
11/21/2022 10:19:17 Computer/Peripherals::Windows/PC::Problem::Please Select...
11/21/2022 11:03:44 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/21/2022 11:11:05 Printing::Print Server
11/21/2022 11:24:02 Email::Other
11/21/2022 11:24:14 Software/Applications::ClockWork
11/21/2022 11:47:01 Computer/Peripherals::Windows/PC::Problem::Log in::Other
11/21/2022 12:08:44 Email::Account issue
11/21/2022 12:20:19 Computer/Peripherals::Apple/Macintosh::Problem::Other
11/21/2022 13:00:49 Email::Other
11/21/2022 13:03:05 Software/Applications::Adobe Sign
11/21/2022 14:01:48 Telephone::Problem::Other
11/21/2022 14:18:10 Multimedia/Audio Visual::Problem::Document Camera
11/21/2022 14:31:27 Software/Applications::Other
11/21/2022 15:36:03 MyPortal::Problem::Can't Log In
11/22/2022 08:37:45 Printing::Other
11/22/2022 09:26:28 Email::Other
11/22/2022 09:49:06 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/22/2022 11:02:47 Email::Other
11/22/2022 11:08:48 Computer/Peripherals::Please Select...
11/22/2022 11:54:37 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/22/2022 11:54:41 Other
11/22/2022 12:01:36 Software/Applications::Adobe Sign
11/22/2022 12:07:02 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/22/2022 13:00:52 Software/Applications::Adobe::Problem
11/22/2022 14:28:42 Email::Account issue
11/22/2022 16:21:31 Other
11/22/2022 16:49:35 Other
11/22/2022 18:04:51 Email::Other
11/22/2022 19:35:01 Security::Computer Compromise
11/23/2022 08:20:39 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/23/2022 08:27:22 Other
11/23/2022 08:40:32 Computer/Peripherals::Windows/PC::Other

11/23/2022 09:22:00 Printing::Networked::Problem::Other
11/23/2022 09:55:23 MyPortal::Problem::Other
11/23/2022 10:09:19 Computer/Peripherals::Windows/PC::Other
11/23/2022 10:13:15 Voice Mail::Problem::Reset Voicemail Password/PIN
11/23/2022 10:56:03 Computer/Peripherals::Other
11/23/2022 12:04:15 Computer/Peripherals::Apple/Macintosh::How To::Other
11/23/2022 12:51:39 Multimedia/Audio Visual::Please Select...
11/23/2022 13:21:39 Network::Other
11/23/2022 14:02:37 Computer/Peripherals::Apple/Macintosh::Other
11/23/2022 14:15:52 MyPortal::Problem::Admin pages/Banner 9
11/23/2022 15:41:07 Computer/Peripherals::Please Select...
11/23/2022 16:16:22 Software/Applications::Adobe Sign
11/23/2022 16:19:57 Multimedia/Audio Visual::Problem::Console Computer
11/23/2022 16:43:43 MyPortal::Other
11/24/2022 22:44:28 Computer/Peripherals::Refresh Request
11/26/2022 13:37:53 Computer/Peripherals::Apple/Macintosh::Other
11/28/2022 07:31:26 Email::Account issue
11/28/2022 08:45:47 Computer/Peripherals::Other
11/28/2022 08:56:43 Computer/Peripherals::Apple/Macintosh::Other
11/28/2022 10:13:09 Network::Problem::Wireless Network::Auto connect not working
11/28/2022 10:15:14 Telephone::Problem::Other
11/28/2022 10:28:03 MyPortal::Other
11/28/2022 10:47:00 Computer/Peripherals::Refresh Request
11/28/2022 10:47:17 MyPortal::Problem::Admin pages/Banner 9
11/28/2022 10:53:50 Computer/Peripherals::Apple/Macintosh::Install New::Computer
11/28/2022 11:19:26 MyPortal::Problem::Can't Log In
11/28/2022 11:25:19 Software/Applications::Canvas
11/28/2022 11:32:17 Multimedia/Audio Visual::Problem::Other
11/28/2022 11:54:12 Computer/Peripherals::Windows/PC::Problem::Other
11/28/2022 12:33:51 Software/Applications::Other
11/28/2022 12:43:26 Security::Theft::Computer
11/28/2022 13:29:56 Software/Applications::Adobe Sign
11/28/2022 14:19:13 Software/Applications::Argos
11/28/2022 14:24:13 Other
11/28/2022 15:10:16 Software/Applications::MFA

11/28/2022 15:39:30 Software/Applications::Omni Update
11/28/2022 16:00:05 Software/Applications::Adobe Sign
11/28/2022 17:00:58 Calendar::OWA (Outlook Web Application)::Please select...
11/28/2022 17:03:17 Email::Other
11/28/2022 17:34:14 Email::Account issue
11/29/2022 08:08:44 Multimedia/Audio Visual::Please Select...
11/29/2022 09:36:14 Multimedia/Audio Visual::Problem::Data Projector
11/29/2022 09:38:38 Network::Problem::Other
11/29/2022 10:09:10 Other
11/29/2022 10:36:46 Computer/Peripherals::Apple/Macintosh::Problem::Will Not Boot
11/29/2022 10:48:09 MyPortal::Problem::Other
11/29/2022 11:13:08 Computer/Peripherals::Apple/Macintosh::Problem::Log in::Forgot Password
11/29/2022 11:23:00 Student Support::Please Select...
11/29/2022 11:25:06 Student Support::Please Select...
11/29/2022 11:34:07 Voice Mail::Problem::Reset Voicemail Password/PIN
11/29/2022 12:05:53 Network::Other
11/29/2022 12:22:23 Computer/Peripherals::Other
11/29/2022 12:52:01 Computer/Peripherals::Please Select...
11/29/2022 13:33:52 Software/Applications::Adobe::Update
11/29/2022 13:41:56 Email::Other
11/29/2022 13:51:24 Printing::Single User (local)::Problem::Printer Broken/Not Printing
11/29/2022 14:33:47 Printing::Other
11/29/2022 16:52:37 Computer/Peripherals::Refresh Request
11/29/2022 17:33:59 Computer/Peripherals::Refresh Request
11/29/2022 17:43:49 Computer/Peripherals::Refresh Request
11/30/2022 06:36:37 Other
11/30/2022 07:54:28 Multimedia/Audio Visual::Other
11/30/2022 08:26:51 Computer/Peripherals::Apple/Macintosh::Problem::Other
11/30/2022 08:58:49 Software/Applications::Other
11/30/2022 09:31:25 Software/Applications::Adobe Sign
11/30/2022 09:35:17 Computer/Peripherals::Refresh Request
11/30/2022 09:38:17 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
11/30/2022 10:05:05 Printing::Single User (local)::Problem::Printer Broken/Not Printing
11/30/2022 10:19:26 Computer/Peripherals::Other
11/30/2022 10:31:52 Network::Problem::Wireless Network::Can't access internet/services

11/30/2022 10:40:44 Software/Applications::MFA
11/30/2022 11:09:27 Email::Other
11/30/2022 11:17:50 Software/Applications::Adobe::Problem
11/30/2022 13:05:02 Computer/Peripherals::Refresh Request
11/30/2022 13:54:22 Computer/Peripherals::Refresh Request
11/30/2022 13:54:22 Software/Applications::Office 365
11/30/2022 14:33:57 Other
11/30/2022 15:32:19 Computer/Peripherals::Apple/Macintosh::Problem::Other
11/30/2022 16:08:18 Software/Applications::Other
11/30/2022 16:31:08 Computer/Peripherals::Other
11/30/2022 16:39:04 Software/Applications::Other
11/30/2022 16:45:32 Other
11/30/2022 17:42:46 Computer/Peripherals::Refresh Request
11/30/2022 18:24:50 Other
11/30/2022 18:33:48 Telephone::Problem::No Dial Tone
12/01/2022 08:37:32 Software/Applications::SARS/eSARS::New Account
12/01/2022 09:50:06 Multimedia/Audio Visual::Problem::Data Projector
12/01/2022 09:52:49 Computer/Peripherals::Windows/PC::Problem::Operating System Issue
12/01/2022 10:20:19 Computer/Peripherals::Windows/PC::Problem::Monitor
12/01/2022 10:57:44 Computer/Peripherals::Windows/PC::Other
12/01/2022 11:03:56 Network::Problem::Other
12/01/2022 11:08:03 Software/Applications::Argos
12/01/2022 11:15:43 Computer/Peripherals::Other
12/01/2022 11:24:06 MyPortal::Problem::Other
12/01/2022 11:25:38 Other
12/01/2022 11:27:56 Other
12/01/2022 11:32:54 MyPortal::Other
12/01/2022 11:33:36 MyPortal::Problem::Degree Works
12/01/2022 12:00:19 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/01/2022 12:17:29 Network::Other
12/01/2022 12:28:00 Computer/Peripherals::Other
12/01/2022 13:38:19 Computer/Peripherals::Other
12/01/2022 14:07:04 Network::Problem::Other
12/01/2022 14:53:40 Computer/Peripherals::Apple/Macintosh::Install New::Software Application
12/01/2022 15:06:56 Student Support::MyPortal::Password

12/01/2022 15:48:59 Email::Account issue
12/01/2022 16:05:38 ETS Purchasing Consult
12/01/2022 16:10:26 Computer/Peripherals::Refresh Request
12/01/2022 16:52:27 Software/Applications::MFA
12/01/2022 17:17:54 Email::Please Select
12/01/2022 17:41:01 MyPortal::Please Select...
12/01/2022 20:23:09 Computer/Peripherals::Other
12/01/2022 21:04:06 Calendar::OWA (Outlook Web Application)::Other
12/01/2022 21:05:24 MyPortal::Please Select...
12/02/2022 07:53:37 Software/Applications::Other
12/02/2022 08:36:13 Computer/Peripherals::Windows/PC::Problem::Strange Sound
12/02/2022 08:37:17 Computer/Peripherals::Windows/PC::Problem::Virus/Malware
12/02/2022 09:08:45 Computer/Peripherals::Refresh Request
12/02/2022 10:43:29 Other
12/02/2022 10:52:08 Computer/Peripherals::Other
12/02/2022 11:18:55 Computer/Peripherals::Surplus Removal Request
12/02/2022 11:19:30 Software/Applications::Other
12/02/2022 11:26:41 Telephone::Other
12/02/2022 11:27:32 Other
12/02/2022 12:08:41 Other
12/02/2022 14:36:24 Myportal::Add new Banner Security Access::Finance Module::Please Select...
12/02/2022 15:02:32 Student Support::MyPortal::Other
12/02/2022 19:56:13 MyPortal::Please Select...
12/03/2022 08:46:37 Software/Applications::Adobe Sign
12/05/2022 08:04:38 Other
12/05/2022 08:18:31 Computer/Peripherals::Apple/Macintosh::Lock/Unlock
12/05/2022 09:00:11 Network::Other
12/05/2022 09:06:56 Computer/Peripherals::Other
12/05/2022 09:28:55 MyPortal::Please Select...
12/05/2022 09:34:04 Software/Applications::Argos
12/05/2022 09:48:24 Computer/Peripherals::Windows/PC::Install New::Monitor
12/05/2022 09:59:03 Telephone::Change::Other
12/05/2022 10:21:05 Software/Applications::Adobe Sign
12/05/2022 10:38:52 Printing::Networked::Other
12/05/2022 11:03:24 Email::Please Select

12/05/2022 11:45:30 Printing::Managed Print System/PaperCut
12/05/2022 12:47:16 Other
12/05/2022 12:49:11 Computer/Peripherals::Refresh Request
12/05/2022 12:58:45 Computer/Peripherals::Windows/PC::Install New::Computer
12/05/2022 13:07:16 Computer/Peripherals::Other
12/05/2022 13:33:49 Computer/Peripherals::Other
12/05/2022 13:41:05 Software/Applications::Adobe Sign
12/05/2022 13:48:05 Printing::Managed Print System/PaperCut
12/05/2022 14:02:31 Multimedia/Audio Visual::How To
12/05/2022 14:34:15 Computer/Peripherals::Refresh Request
12/05/2022 14:42:43 Software/Applications::Other
12/05/2022 15:02:11 Computer/Peripherals::Apple/Macintosh::Problem::Other
12/05/2022 15:24:59 Computer/Peripherals::Windows/PC::Problem::Will Not Boot
12/05/2022 15:34:42 Software/Applications::Argos
12/05/2022 16:03:22 MyPortal::Problem::Other
12/05/2022 16:14:49 Network::Problem::Wireless Network::Auto connect not working
12/05/2022 16:16:19 Myportal::Add new Banner Security Access::Other
12/05/2022 16:48:07 Email::Other
12/06/2022 08:31:16 Network::How To
12/06/2022 09:31:39 Network::Add New::Activate Network Port
12/06/2022 09:51:56 Printing::Managed Print System/PaperCut
12/06/2022 10:00:30 Other
12/06/2022 10:00:36 Computer/Peripherals::Apple/Macintosh::Other
12/06/2022 10:08:47 Student Support::MyPortal::Password
12/06/2022 10:29:23 MyPortal::Other
12/06/2022 11:25:06 Computer/Peripherals::Please Select...
12/06/2022 11:40:08 Email::Account issue
12/06/2022 12:03:34 Email::Other
12/06/2022 13:06:11 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/06/2022 13:09:51 MyPortal::Other
12/06/2022 14:51:20 Computer/Peripherals::Other
12/06/2022 15:28:58 Software/Applications::Adobe Sign
12/06/2022 15:47:21 Myportal::Add new Banner Security Access::Other
12/06/2022 17:49:39 Software/Applications::Adobe Sign
12/07/2022 08:06:17 Printing::Networked::Problem::Printer Broken/Not Printing

12/07/2022 08:07:57 Printing::Networked::Problem::Printer Broken/Not Printing
12/07/2022 08:28:06 Multimedia/Audio Visual::Problem::Console Control Panel::Other
12/07/2022 09:52:21 Printing::Print Server
12/07/2022 09:52:47 Computer/Peripherals::Please Select...
12/07/2022 10:02:10 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/07/2022 10:07:59 Multimedia/Audio Visual::Instructional/Classroom Emergency::Please Select...
12/07/2022 10:12:50 Software/Applications::MFA
12/07/2022 10:24:54 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/07/2022 11:25:33 Network::Problem::Wireless Network::No signal
12/07/2022 11:44:03 MyPortal::Other
12/07/2022 12:16:25 Computer/Peripherals::Apple/Macintosh::Other
12/07/2022 12:19:05 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/07/2022 13:21:57 MyPortal::Other
12/07/2022 13:36:17 Software/Applications::Adobe Sign
12/07/2022 14:02:12 Network::Add New::Activate Network Port
12/07/2022 14:06:05 Printing::Managed Print System/PaperCut
12/07/2022 14:11:56 MyPortal::Problem::Degree Works
12/07/2022 18:53:43 Software/Applications::Argos
12/07/2022 19:11:38 Computer/Peripherals::Windows/PC::Problem::Please Select...
12/08/2022 08:41:31 Network::Problem::No network connection::Single/Partial Building
12/08/2022 08:48:22 Computer/Peripherals::Apple/Macintosh::Problem::Virus/Malware
12/08/2022 09:24:29 Telephone::Please Select...
12/08/2022 09:26:54 Computer/Peripherals::Apple/Macintosh::Install New::Computer
12/08/2022 10:14:00 Software/Applications::Argos
12/08/2022 10:48:30 Email::Outlook Desktop Application::Apple/Mac::Problem::Cannot Send/Receive Email
12/08/2022 10:58:18 Telephone::Problem::No Dial Tone
12/08/2022 11:06:44 Computer/Peripherals::Refresh Request
12/08/2022 11:10:16 Network::Problem::Other
12/08/2022 11:58:09 MyPortal::Problem::Can't Log In
12/08/2022 12:29:09 Computer/Peripherals::Refresh Request
12/08/2022 12:32:47 Software/Applications::Adobe Sign
12/08/2022 12:48:20 Computer/Peripherals::Apple/Macintosh::Other
12/08/2022 13:30:35 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/08/2022 13:53:56 Computer/Peripherals::Please Select...
12/08/2022 14:24:21 Network::Problem::Wireless Network::Can't access internet/services

12/08/2022 14:49:21 Printing::Managed Print System/PaperCut
12/08/2022 15:41:23 Voice Mail::Problem::Reset Voicemail Password/PIN
12/08/2022 15:50:19 Network::Other
12/08/2022 16:04:33 Other
12/08/2022 16:29:26 Computer/Peripherals::Apple/Macintosh::Install New::Software Application
12/08/2022 16:47:46 Multimedia/Audio Visual::Other
12/09/2022 06:30:15 MyPortal::Problem::Can't Log In
12/09/2022 09:26:27 Software/Applications::Adobe::Problem
12/09/2022 09:32:10 MyPortal::Problem::BDMS
12/09/2022 09:41:28 Printing::Please Select Printer Type...
12/09/2022 09:48:53 Telephone::Jabber::Problem
12/09/2022 11:59:47 Computer/Peripherals::Windows/PC::Install New::Software Application
12/09/2022 13:02:49 MyPortal::Other
12/09/2022 13:27:22 Software/Applications::Argos
12/09/2022 16:27:32 Email::Other
12/09/2022 17:30:28 Computer/Peripherals::Apple/Macintosh::Install New::Software Application
12/09/2022 21:00:14 Software/Applications::MFA
12/10/2022 17:27:55 MyPortal::Please Select...
12/11/2022 09:46:14 VDI issue
12/11/2022 17:35:51 Software/Applications::MFA
12/12/2022 08:00:26 MyPortal::Problem::Can't Log In
12/12/2022 08:15:04 Computer/Peripherals::Other
12/12/2022 08:21:13 Software/Applications::Other
12/12/2022 09:34:57 Printing::Managed Print System/PaperCut
12/12/2022 10:00:54 MyPortal::Please Select...
12/12/2022 10:26:02 Computer/Peripherals::Other
12/12/2022 12:14:04 Software/Applications::SARS/eSARS::Problem
12/12/2022 12:45:53 Software/Applications::Pyramed::Cannot upload document
12/12/2022 13:13:10 Computer/Peripherals::Apple/Macintosh::Other
12/12/2022 13:20:14 Software/Applications::Hyperion
12/12/2022 13:30:27 Software/Applications::Adobe Sign
12/12/2022 13:54:43 Computer/Peripherals::Other
12/12/2022 15:00:31 Printing::Managed Print System/PaperCut
12/12/2022 15:30:15 Computer/Peripherals::Other
12/12/2022 15:52:18 Computer/Peripherals::Refresh Request

12/12/2022 16:18:48 Computer/Peripherals::Apple/Macintosh::Install New::Keyboard
12/13/2022 07:27:09 Software/Applications::Hyperion
12/13/2022 08:30:14 Email::Other
12/13/2022 08:42:08 Calendar::OWA (Outlook Web Application)::Other
12/13/2022 09:42:37 Software/Applications::Adobe Sign
12/13/2022 11:06:06 Computer/Peripherals::Windows/PC::Other
12/13/2022 11:15:23 Telephone::Other
12/13/2022 12:18:32 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/13/2022 12:24:55 Software/Applications::MFA
12/13/2022 12:53:59 Network::Problem::Wireless Network::Auto connect not working
12/13/2022 13:07:54 Software/Applications::Other
12/13/2022 14:37:43 Software/Applications::Adobe Sign
12/13/2022 14:43:08 Software/Applications::Office 365
12/13/2022 14:55:35 Student Support::Other
12/13/2022 15:20:50 Software/Applications::Argos
12/13/2022 15:31:36 Telephone::Jabber::Consultation
12/13/2022 17:12:10 Multimedia/Audio Visual::Problem::Data Projector
12/13/2022 17:36:25 Multimedia/Audio Visual::Problem::Document Camera
12/13/2022 18:24:11 Computer/Peripherals::Surplus Removal Request
12/14/2022 08:41:59 Printing::Managed Print System/PaperCut
12/14/2022 09:46:36 Telephone::Jabber::New
12/14/2022 09:47:10 Multimedia/Audio Visual::Other
12/14/2022 09:48:33 Voice Mail::Problem::Reset Voicemail Password/PIN
12/14/2022 10:50:18 Computer/Peripherals::Windows/PC::Problem::Log in::Forgot Password
12/14/2022 11:18:29 Computer/Peripherals::Windows/PC::Lock/Unlock
12/14/2022 11:20:02 Printing::Managed Print System/PaperCut
12/14/2022 11:40:28 Printing::Other
12/14/2022 11:40:40 Software/Applications::Adobe Sign
12/14/2022 11:49:04 MyPortal::Problem::Other
12/14/2022 11:59:01 MyPortal::Other
12/14/2022 13:07:53 Network::Problem::Other
12/14/2022 14:03:44 Printing::Networked::Install
12/14/2022 14:05:09 Email::Account issue
12/14/2022 14:07:32 Email::Please Select
12/14/2022 14:46:26 Software/Applications::Omni Update

12/14/2022 16:48:37 Email::Other
12/15/2022 08:11:29 Multimedia/Audio Visual::How To
12/15/2022 08:23:38 Multimedia/Audio Visual::Instructional/Classroom Emergency::Equipment Problem::Day Time
12/15/2022 09:02:30 Email::Please Select
12/15/2022 09:29:20 Computer/Peripherals::Windows/PC::Lock/Unlock
12/15/2022 11:44:36 Computer/Peripherals::Windows/PC::Install New::Computer
12/15/2022 11:45:28 Email::OWA (Outlook Web Application)::Problem::Windows::Please Select Browser
12/15/2022 12:19:10 Software/Applications::Adobe Sign
12/15/2022 12:56:38 Computer/Peripherals::Apple/Macintosh::Other
12/15/2022 13:37:11 Voice Mail::Problem::Reset Voicemail Password/PIN
12/15/2022 13:44:30 Other
12/15/2022 14:03:19 Computer/Peripherals::Refresh Request
12/15/2022 14:11:46 Computer/Peripherals::Refresh Request
12/15/2022 14:49:53 Computer/Peripherals::Refresh Request
12/15/2022 14:59:55 Printing::Other
12/15/2022 15:59:23 Voice Mail::Problem::Reset Voicemail Password/PIN
12/16/2022 08:38:57 ETS Purchasing Consult
12/16/2022 08:43:02 Myportal::Add new Banner Security Access::Student Module
12/16/2022 09:19:41 Student Support::Email
12/16/2022 10:41:29 MyPortal::Other
12/16/2022 10:44:06 MyPortal::Please Select...
12/16/2022 10:45:48 MyPortal::Please Select...
12/16/2022 11:13:13 Security::Other
12/16/2022 11:57:54 Multimedia/Audio Visual::How To
12/16/2022 15:32:06 MyPortal::Other
12/16/2022 15:37:29 MyPortal::Problem::Other
12/16/2022 16:50:03 Software/Applications::Adobe Sign
12/17/2022 21:58:47 Email::Account issue
12/18/2022 10:57:12 Software/Applications::Other
12/18/2022 16:22:17 MyPortal::Problem::Received Error Message
12/19/2022 00:05:35 MyPortal::Problem::Received Error Message
12/19/2022 08:50:27 MyPortal::Please Select...
12/19/2022 09:49:12 Software/Applications::MFA
12/19/2022 11:15:01 Software/Applications::Argos
12/19/2022 11:54:52 Telephone::Jabber::Problem

12/19/2022 12:14:16 Software/Applications::Adobe Sign
12/19/2022 12:15:45 Computer/Peripherals::iPad
12/19/2022 12:20:39 Email::Account issue
12/19/2022 12:40:26 Email::Account issue
12/19/2022 12:44:55 Software/Applications::Adobe Sign
12/19/2022 13:04:58 Email::Account issue
12/19/2022 13:53:41 Computer/Peripherals::Other
12/19/2022 14:26:51 Printing::Other
12/19/2022 14:35:03 Multimedia/Audio Visual::Problem::Digital/Flat Panel Display
12/20/2022 08:54:11 Computer/Peripherals::Please Select...
12/20/2022 09:50:06 Computer/Peripherals::Surplus Removal Request
12/20/2022 10:47:19 Software/Applications::Office 365
12/20/2022 11:22:47 Email::Other
12/20/2022 11:28:16 Other
12/20/2022 12:12:57 Software/Applications::CCApply
12/20/2022 12:18:05 MyPortal::Other
12/20/2022 12:33:39 MyPortal::Retiree Issue
12/20/2022 13:06:59 Computer/Peripherals::Refresh Request
12/20/2022 13:18:24 Printing::Single User (local)::Problem::Other
12/21/2022 09:16:21 Software/Applications::Adobe Sign
12/21/2022 09:20:11 Software/Applications::Adobe Sign
12/21/2022 09:22:33 Software/Applications::Adobe Sign
12/21/2022 09:24:25 Software/Applications::Adobe Sign
12/21/2022 10:53:53 Software/Applications::Please Select...
12/21/2022 11:08:28 Other
12/21/2022 11:18:27 Software/Applications::MFA
12/21/2022 11:18:30 Computer/Peripherals::Windows/PC::Other
12/21/2022 11:21:04 Other
12/21/2022 12:24:46 Software/Applications::Adobe Sign
12/21/2022 12:52:44 MyPortal::Problem::Forgot my password/Locked Out
12/21/2022 12:56:12 MyPortal::Please Select...
12/21/2022 13:00:20 Multimedia/Audio Visual::Other
12/21/2022 13:21:08 Software/Applications::MFA
12/21/2022 13:37:37 Other
12/21/2022 13:37:52 Email::Account issue

12/21/2022 15:02:13 MyPortal::Problem::Forgot my password/Locked Out
12/22/2022 08:31:56 MyPortal::Please Select...
12/22/2022 10:02:57 Email::Account issue
12/22/2022 10:43:41 Email::Other
12/22/2022 11:39:39 Other
12/22/2022 12:57:33 Email::Account issue
12/22/2022 13:03:32 Other
12/22/2022 13:04:24 Software/Applications::Adobe Sign
12/22/2022 13:58:33 MyPortal::Please Select...
12/22/2022 13:58:59 MyPortal::Other
12/22/2022 15:53:59 Telephone::Change::Other
12/23/2022 00:19:16 MyPortal::Problem::Please Select...
12/23/2022 13:04:03 Software/Applications::Adobe Sign
12/24/2022 06:42:16 Software/Applications::MFA
12/24/2022 07:40:11 Software/Applications::Adobe Sign
12/25/2022 22:05:37 Network::Please Select...
12/26/2022 15:06:08 MyPortal::Please Select...
12/27/2022 22:14:08 Email::Please Select
12/29/2022 13:10:59 Software/Applications::Adobe::Please Select
12/29/2022 18:41:43 Software/Applications::Adobe Sign
12/30/2022 10:28:43 Computer/Peripherals::Refresh Request