

# Dental Hygiene Baccalaureate

Home ▶ Dental Hygiene Baccalaureate ▶ Program Compliance

## DENTAL HYGIENE BACCALAUREATE

About the Program

Humanistic Statement

▶ Entry-Level Track

▶ AS to BS-DH Track

### PROGRAM COMPLIANCE

Class Schedule

Course Catalog

Faculty & Staff

Meet with a Counselor

Resource Links

BioHealth Job Board

▶ Dental Hygiene Clinic

Current Students & Graduates

Program Compliance

## Program Compliance

The [Commission on Dental Accreditation](#) (CODA) will review complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental and dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

A copy of the appropriate accreditation standards and/or the Commission's policy and procedure for submission of complaints may be obtained by contacting the Commission at 211 East Chicago Avenue, Chicago, IL 60611-2678 or by calling 1-800-621-8099 extension 4653.

Formal complaint is defined as a complaint filed in written (or electronic) form and signed by the complainant. This complaint should outline the specific policy, procedure or standard in question and rationale for the complaint, including specific documentation or examples. Complainants who submit complaints verbally will receive direction to submit a formal complaint to the Commission in written, signed form following guidelines in the EOPP manual guidelines. Anonymous comment will be added to the respective program's file for evaluation during the institution's next scheduled accreditation site visit, if received outside than the 60-day reporting timeframe prescribed by the Commission's Third Party Comment Policy.

The mission of the Dental Hygiene Board of California (DHBC) is to protect the public and meet the oral hygiene needs of all Californians. If you want to file a complaint with the DHBC, please visit their [website](#) for more information.



Questions?  
We're Here to Help!  
**Truc Nguyen, Dental  
Administrative Assistant**

  
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## POSTING FOR THIRD PARTY COMMENTS

The Commission on Dental Accreditation (CODA) will review third-party comments and complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental and dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

All comments submitted must pertain only to the standards relative to the particular program being reviewed or policies and procedures used in the accreditation process. Comments will be screened by Commission staff for relevancy. Notifications for comments not related to accreditation standards will be made, and where appropriate, referred to the appropriate agency.

A copy of the appropriate accreditation standards and/or the Commission's policy and procedure for submission of comments/complaints may be obtained by contacting the Commission by calling 1-312-440-4653, or by email. All comments and complaints must be received by the Commission office 60 days prior to the scheduled visit. All comments, signed or unsigned, will be accepted by the commission, with names and/or signatures being removed prior to the comments being sent to the program. Comments should NOT be sent to the Commission office via the US Postal Service.